



Bring Online

20251104_BO_PortalBeveiligdeGegevensInzien_v1

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**1 Login op de portal van Bring Online via
<https://portal.bringonline.nl>**

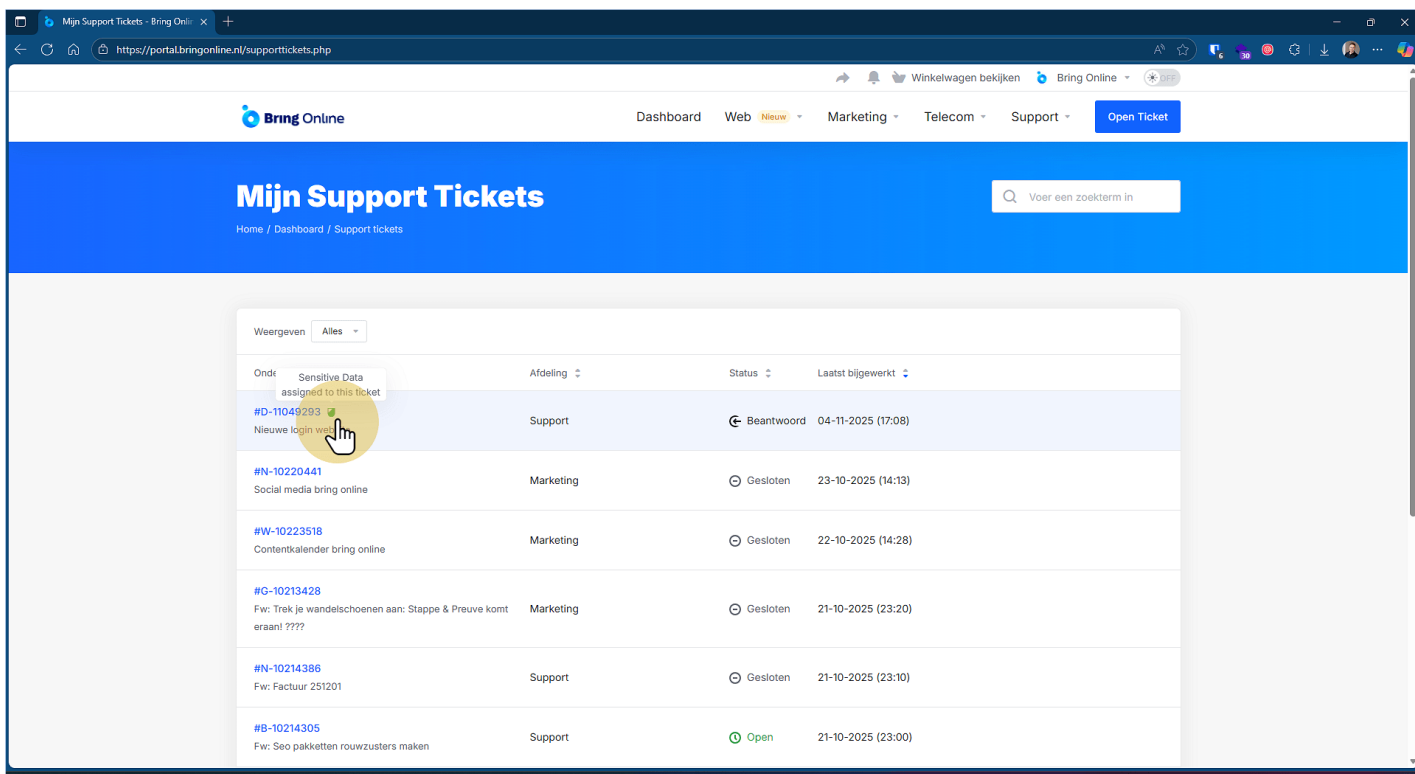
2 Navigeer naar Support (1) -> Alle tickets (2)

The screenshot shows the Bring Online portal dashboard. The top navigation bar includes links for Dashboard, Web, Marketing, Telecom, and Support (highlighted with a red circle and a notification badge). A blue button labeled 'Open Ticket' is next to the Support link. The main content area is divided into several sections:

- Kennisbank**: A sidebar menu with options like Zoeken, E-mail instellen, Automatisch incasso instellen, Elementor Tips & Tricks, and Alle handleidingen.
- (Service)verzoeken**: A central section with a yellow circle and a red '2' badge over the 'Alle tickets' link, which is being pointed to by a hand cursor.
- Contactgegevens**: A section with contact information for Kouvenderstraat 124, Hoensbroek, support@bringonline.nl, and 045 - 2000 250.
- BO_Intern**: A sidebar menu with options like Bring Online, Nederlands, Gegevens aanpassen, and Uitloggen.
- Actieve producten**: A section showing active products, including 'Server Sync Tool Auto-Created Products'.
- Recente Supporttickets**: A section showing recent support tickets, including '#D-11049293' and '#N-10220441'.
- Domeinnaam registreren**: A section for domain name registration with a search bar and buttons for 'Verhuizen' and 'Registratie'.

The bottom of the page shows the URL 'https://portal.bringonline.nl/supporttickets.php'.

3 Selecteer het juiste Support Ticket



The screenshot shows the 'Mijn Support Tickets' page in the Bring Online portal. The page has a blue header with the 'Bring Online' logo and navigation links: Dashboard, Web, Nieuw, Marketing, Telecom, Support, and an 'Open Ticket' button. Below the header is a search bar with the placeholder text 'Voer een zoekterm in'. The main content area displays a table of support tickets. A yellow callout bubble points to the first ticket, which has a green shield icon next to its number, indicating it contains sensitive data.

Ondr.	Afdeling	Status	Laatst bijgewerkt
#D-11049293 Nieuwe login web 	Support	Beantwoord	04-11-2025 (17:08)
#N-10220441 Social media bring online	Marketing	Gesloten	23-10-2025 (14:13)
#W-10223518 Contentkalender bring online	Marketing	Gesloten	22-10-2025 (14:28)
#G-10213428 Fw: Trek je wandelschoenen aan: Stappe & Preuve komt eraan! ????	Marketing	Gesloten	21-10-2025 (23:20)
#N-10214386 Fw: Factuur 251201	Support	Gesloten	21-10-2025 (23:10)
#B-10214305 Fw: Seo pakketten rouwzusters maken	Support	Open	21-10-2025 (23:00)

Een ticket met beveiligde gegevens heeft een groen icoontje, in de vorm van een schild achter het ticketnummer staan.

4 Klik op het tabblad "Gevoelige gegevens"

The screenshot shows a web browser window displaying the Bring Online ticket portal. The URL in the address bar is <https://portal.bringonline.nl/viewticket.php?tid=D-11049293&c=oDUa7sdo>. The page header includes the Bring Online logo and navigation links: Dashboard, Web, Nieuw, Marketing, Telecom, Support, and an Open Ticket button. The main header area is blue and displays the ticket title "Ticket #D-11049293 - Nieuwe login website" with a Close Ticket button. Below the header, the page is divided into two main sections: Ticket Settings and Ticket informatie. The Ticket Settings section has four tabs: Antwoord, Gevoelige gegevens (which is highlighted with a yellow circle and a hand cursor), CC-ontvangers, and Bijgevoegde bestanden. A red warning message is visible under the Gevoelige gegevens tab: "Plaats hier geen wachtwoorden of inloggegevens. Gebruik daarvoor het tabblad Gevoelige gegevens, zodat je informatie veilig en vertrouwelijk blijft." The Ticket informatie section on the right shows the status as Beantwoord, the requester as Gijs Habets (Operator), the department as Support, the date as 04-11-2025 (17:05), and the time since last updated as 5 minuten geleden. The footer of the browser window shows the URL <https://portal.bringonline.nl/viewticket.php?tid=D-11049293&c=oDUa7sdo#sensitive-data>.

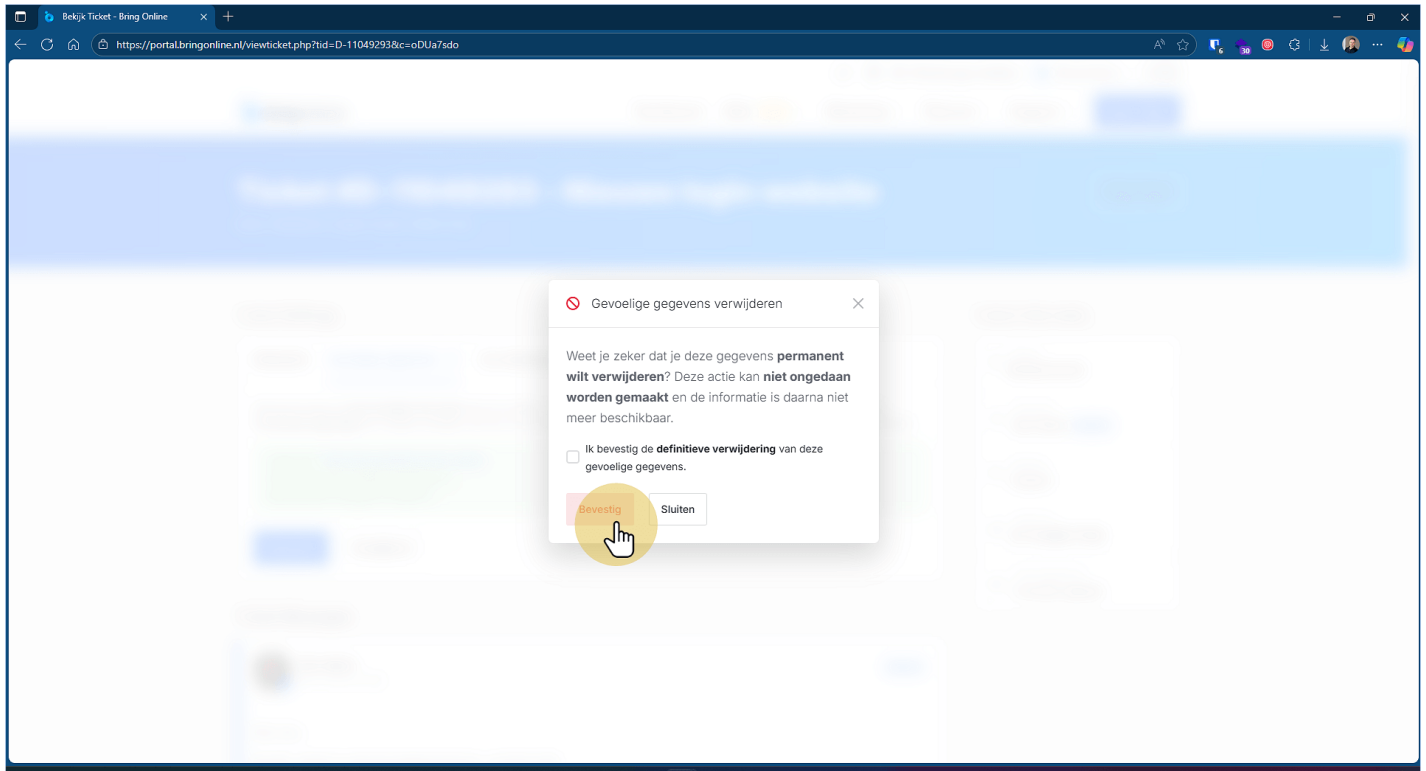
5 Bekijk de gevoelige gegevens

The screenshot displays the Bring Online support portal interface. At the top, the navigation bar includes 'Dashboard', 'Web' (highlighted with a 'Nieuw' badge), 'Marketing', 'Telecom', 'Support', and an 'Open Ticket' button. The main header area shows the ticket title 'Ticket #D-11049293 - Nieuwe login website' and a 'Close Ticket' button. Below this, the 'Ticket Settings' section is active, showing tabs for 'Antwoord', 'Gevoelige gegevens' (selected), 'CC-ontvangers', and 'Bijgevoegde bestanden'. The 'Gevoelige gegevens' tab contains a warning about sensitive information and a text box with login details: 'Login URL: https://jouwwebsite.nl/wp-admin', 'Gebruikersnaam: jan@jouwwebsite.nl', and 'Wachtwoord: bK*j@8OLvVogclC8'. A hand cursor icon points to the password field. Below the text box are 'Bewerken' and 'Verwijderen' buttons. To the right, the 'Ticket informatie' sidebar shows the status as 'Beantwoord', the requester as 'Gijs Habets' (Operator), the department as 'Support', the creation date as '04-11-2025 (17:05)', and the last update as '5 minuten geleden'. The 'Ticket Messages' section at the bottom shows a message from 'Gijs Habets' (Operator) dated '04-11-2025 (17:08)' with the text 'Hoi Jan,'. The browser's address bar shows the URL 'https://portal.bringonline.nl/viewticket.php?tid=D-11049293&c=oDUa7sdo'.

6 Zodra je kennis hebt genomen van de gevoelige gegevens; Klik op "Verwijderen"

The screenshot shows the Bring Online ticket portal interface. The main header includes the Bring Online logo and navigation links: Dashboard, Web, Marketing, Telecom, Support, and an Open Ticket button. The ticket title is "Ticket #D-11049293 - Nieuwe login website". The "Ticket Settings" section has four tabs: Antwoord, Gevoelige gegevens (active), CC-ontvangers, and Bijgevoegde bestanden. The "Gevoelige gegevens" tab displays sensitive information: Login URL: https://jouwwebsite.nl/wp-admin, Gebruikersnaam: jan@jouwwebsite.nl, and Wachtwoord: bK*j@8OLvVogclC8. Below this information are buttons for "Bewerken" and "Verwijderen". A yellow circle highlights the "Verwijderen" button. The "Ticket informatie" sidebar on the right shows the status as "Beantwoord", the requester as "Gijs Habets" (Operator), the department as "Support", the creation date as "04-11-2025 (17:05)", and the last update as "5 minuten geleden". The "Ticket Messages" section at the bottom shows a message from "Gijs Habets" (Operator) dated "04-11-2025 (17:08)" with the text "Hoi Jan,".

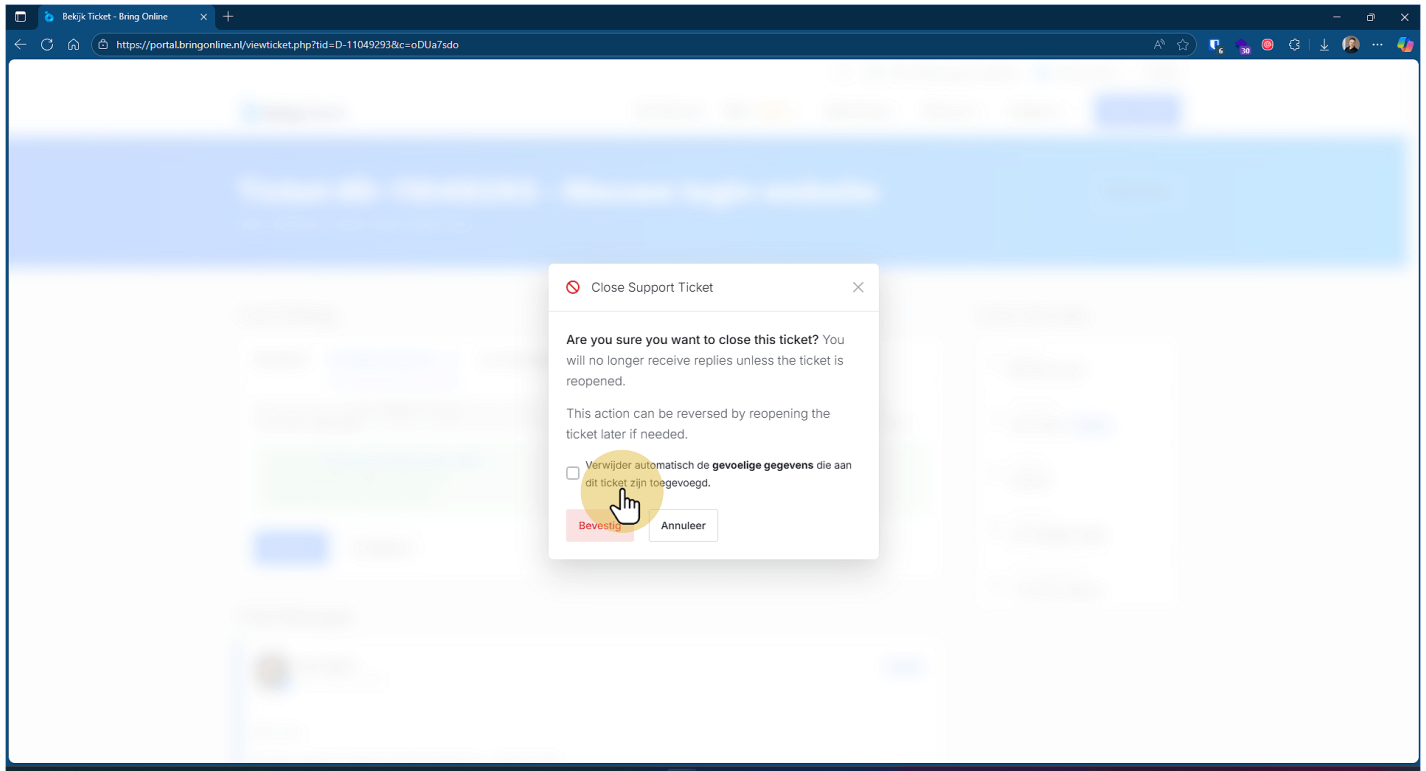
7 Bevestig de keuze om de gevoelige gegevens te verwijderen



8 Heb je verder geen assistentie meer nodig? Klik op "Close Ticket"

The screenshot shows the Bring Online support portal interface. At the top, there's a navigation bar with 'Dashboard', 'Web', 'Marketing', 'Telecom', 'Support', and an 'Open Ticket' button. The main header area displays the ticket title 'Ticket #D-11049293 - Nieuwe login website' and a 'Close Ticket' button, which is highlighted with a green circle and a hand cursor. Below the header, the ticket details are shown in two columns. The left column, 'Ticket Settings', includes tabs for 'Antwoord', 'Gevoelige gegevens', 'CC-ontvangers', and 'Bijgevoegde bestanden'. The 'Gevoelige gegevens' tab is active, showing sensitive information like the login URL, username, and password. The right column, 'Ticket informatie', provides details about the ticket's status, requester (Gijs Habets), department (Support), creation date (04-11-2025), and last update (5 minutes ago). At the bottom, the 'Ticket Messages' section shows a message from Gijs Habets dated 04-11-2025 (17:08).

9 Verwijder de gevoelige gegevens (indien beschikbaar).



10 Klik op "Bevestig"

