



Bring Online

Handleiding feedback insturen

V260109_BO_FeedbackInsturen_v1 • 01-05-2026

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1 Feedbackomgeving openen



De feedbacktool gebruikt sommige Engelse knoppen. In deze handleiding nemen we de knopnamen letterlijk over zoals ze in beeld staan.



Met deze feedbacktool kun je rechtstreeks op de website aangeven wat je aangepast, aangevuld of gecontroleerd wilt hebben. Klik op het onderdeel waar je feedback over hebt, typ je reactie en voeg eventueel een bestand of afbeelding toe.

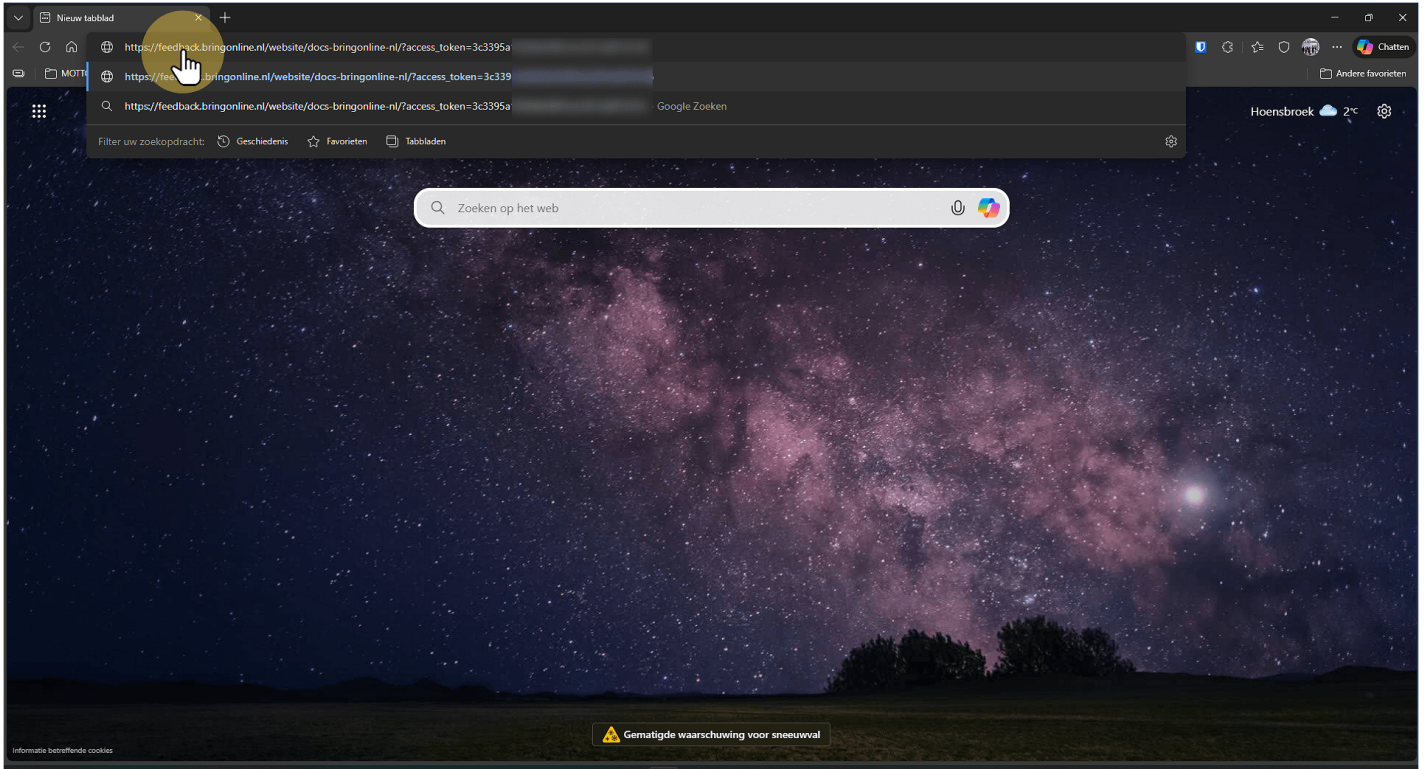
Bring Online ontvangt je feedback op de juiste plek, zodat we deze gericht kunnen verwerken.



Tip: omschrijf je feedback zo concreet mogelijk.

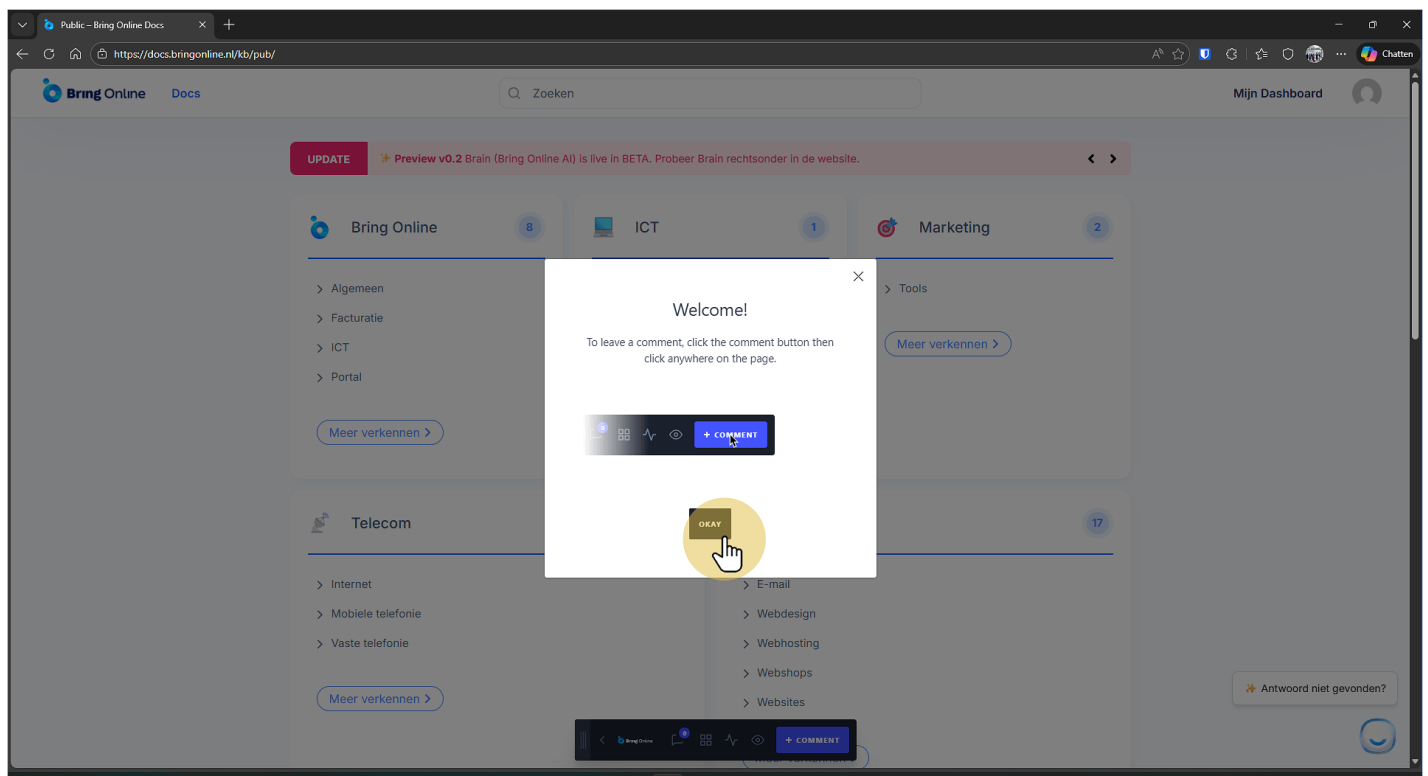
Schrijf bijvoorbeeld niet alleen "dit moet anders", maar geef aan wat je graag aangepast ziet. Bijvoorbeeld: "Deze titel mag korter" of "Deze afbeelding liever vervangen door de foto uit de brochure."

1.1 Open de persoonlijke feedbacklink die je van Bring Online hebt ontvangen



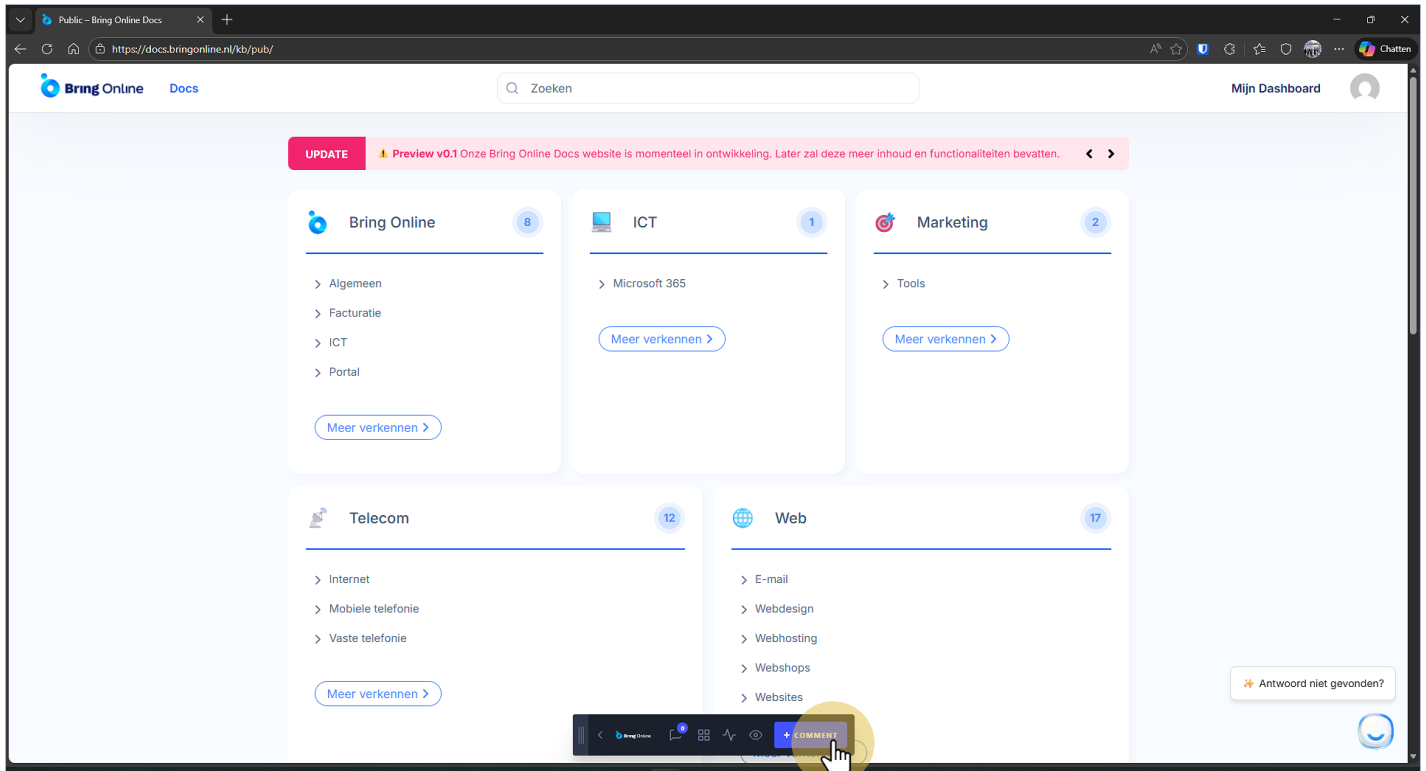
⚠ Let op: deel deze link niet met anderen.

1.2 Lees de instructie en klik op "OKAY"

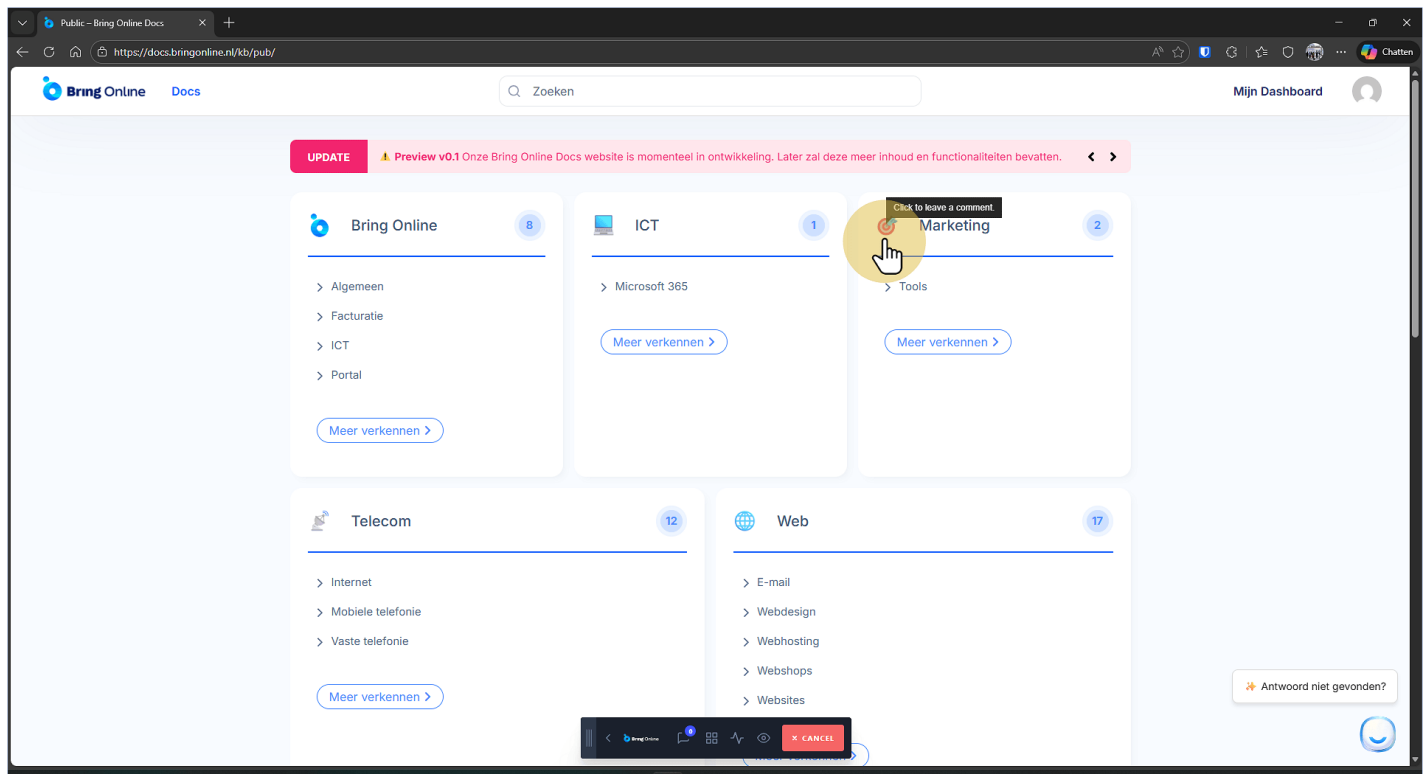


2 Eerste feedbackpunt plaatsen

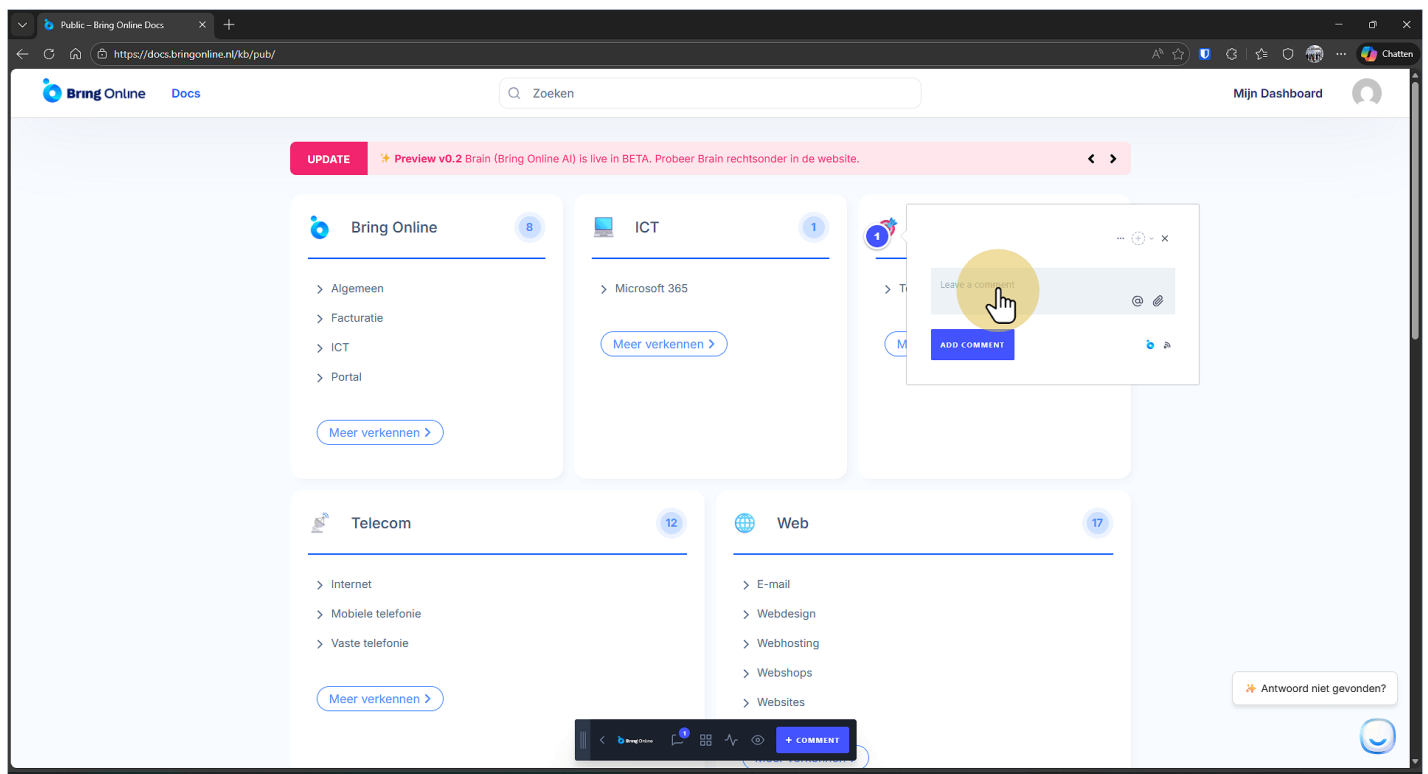
2.1 Klik op "+ COMMENT"



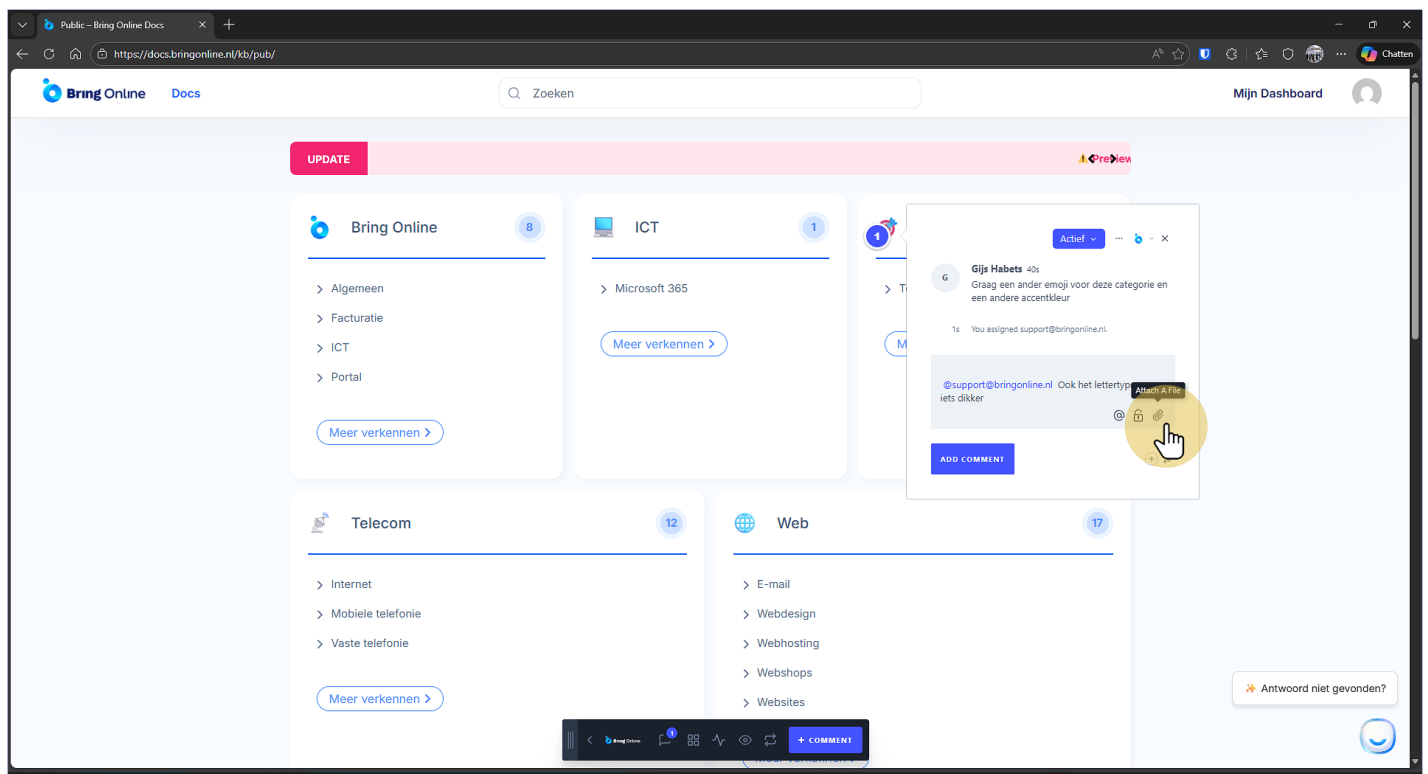
2.2 Klik op het element dat je van een reactie wilt voorzien



2.3 Typ je reactie in het tekstveld



2.4 Klik op het paperclip-icoontje "Attach A File"

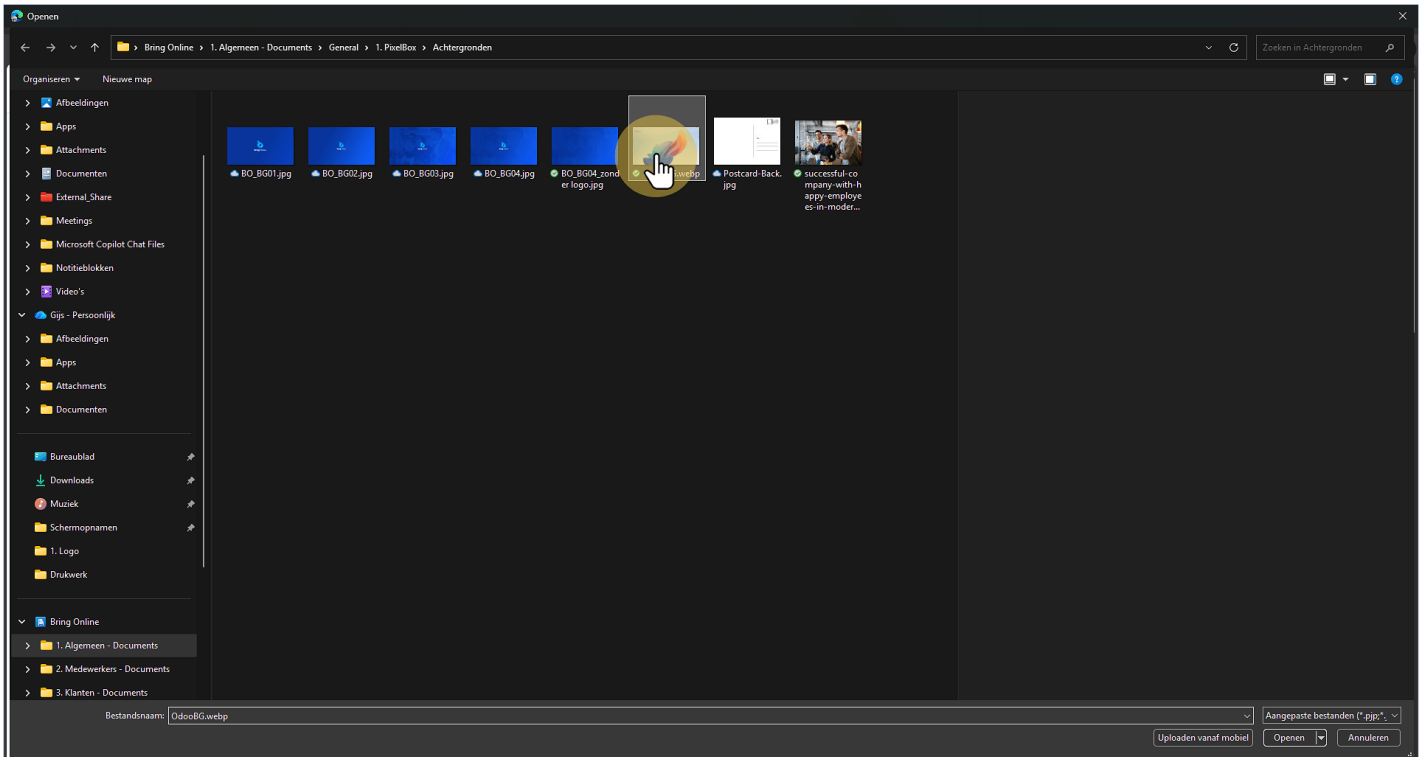


The screenshot displays the Bring Online dashboard interface. At the top, there is a search bar labeled 'Zoeken' and a 'Mijn Dashboard' link. Below this, a red 'UPDATE' banner is visible. The main content area is divided into several sections:

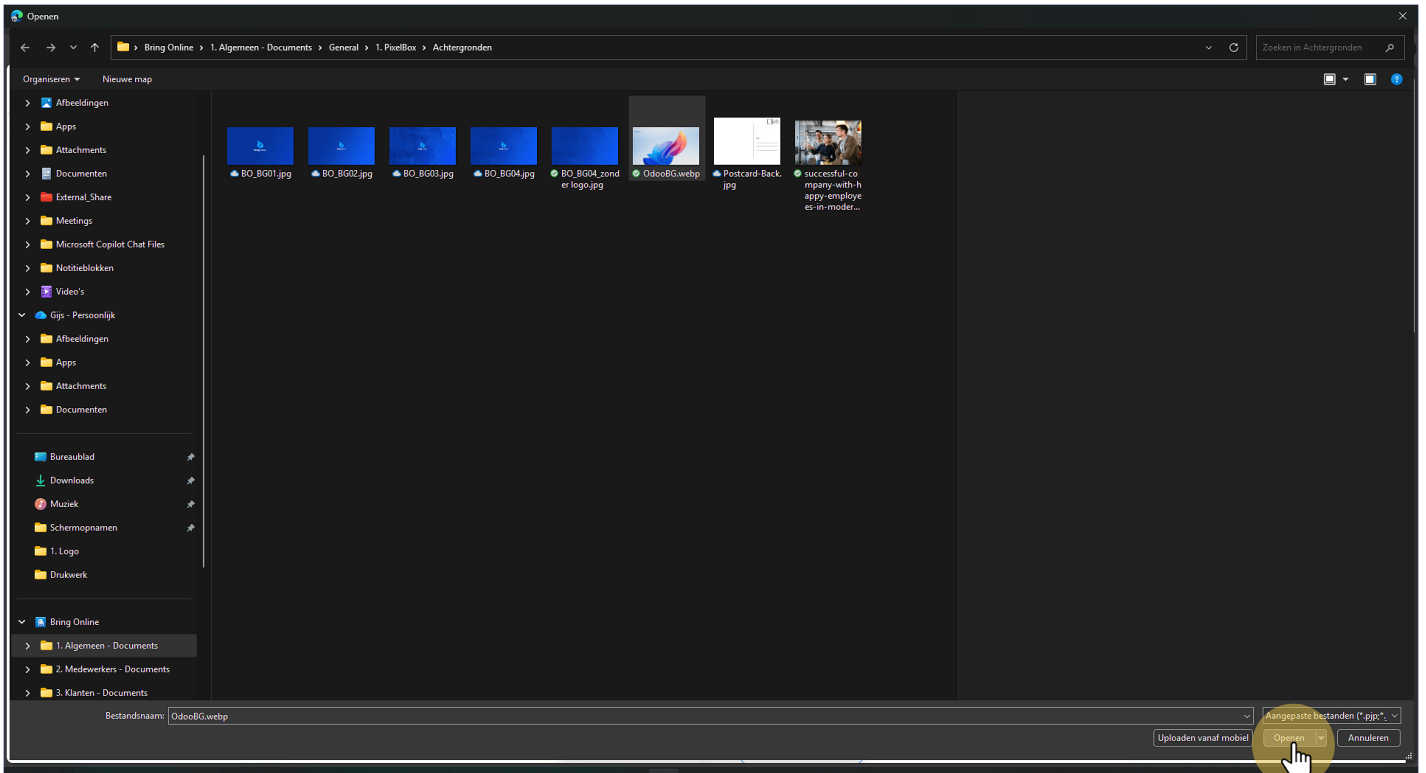
- Bring Online (8 items):** Includes sub-sections for 'Algemeen', 'Facturatie', 'ICT', and 'Portal', with a 'Meer verkennen >' button.
- ICT (1 item):** Includes a sub-section for 'Microsoft 365' with a 'Meer verkennen >' button.
- Telecom (12 items):** Includes sub-sections for 'Internet', 'Mobiele telefonie', and 'Vaste telefonie', with a 'Meer verkennen >' button.
- Web (17 items):** Includes sub-sections for 'E-mail', 'Webdesign', 'Webhosting', 'Webshops', and 'Websites'.

A comment thread is open on the right side of the dashboard. The comment is from 'Gijs Habets' and contains the text: 'Graag een ander emoji voor deze categorie en een andere accentkleur'. Below the text, there is a notification: '1s You assigned support@bringonline.nl'. The comment input area shows '@support@bringonline.nl Ook het lettertype iets dikker'. A yellow callout bubble with a hand icon points to the paperclip icon, labeled 'Attach A File'. At the bottom of the comment input area, there is a blue '+ COMMENT' button. In the bottom right corner of the dashboard, there is a message: 'Antwoord niet gevonden?'.

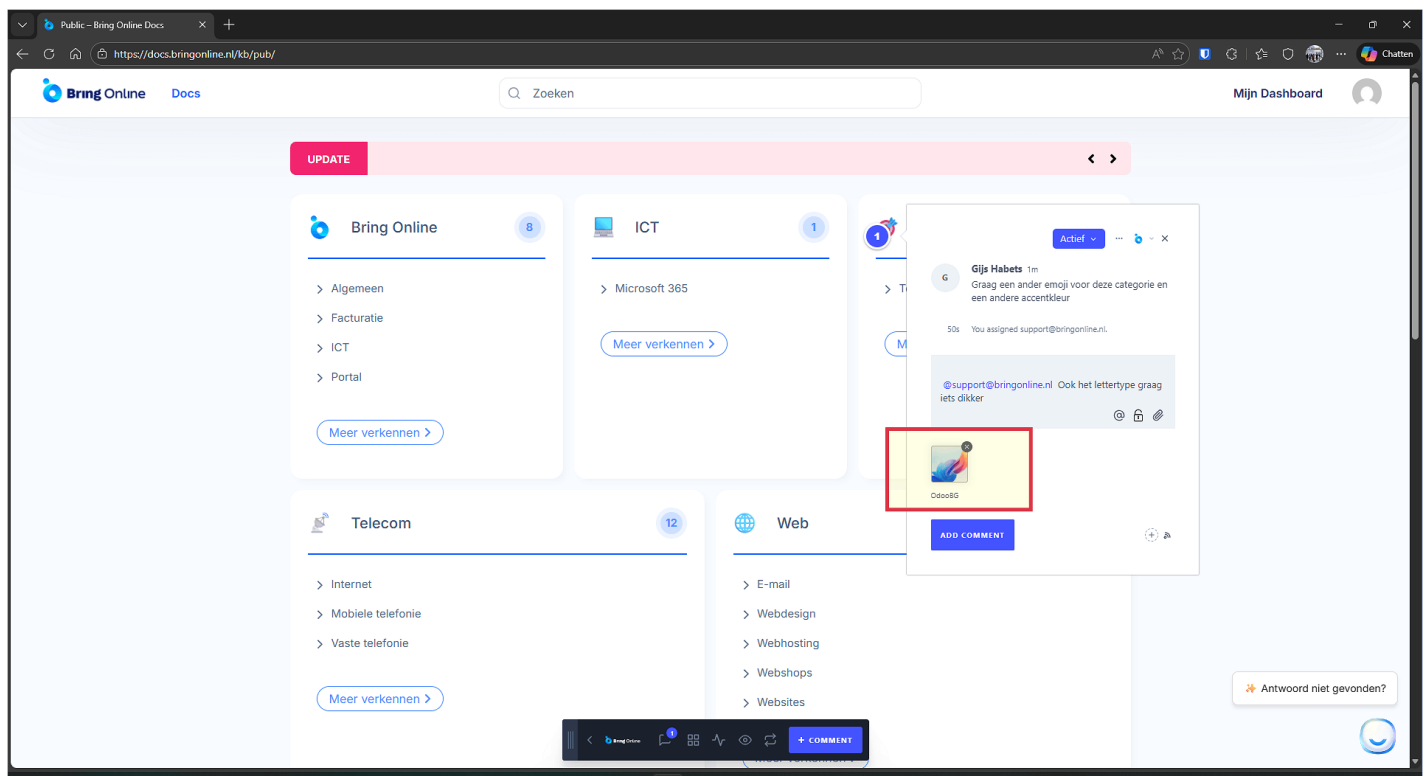
2.4.1 Selecteer het bestand dat je wilt meesturen



2.4.2 Klik op "Openen"



2.4.3 Het bestand is geüpload

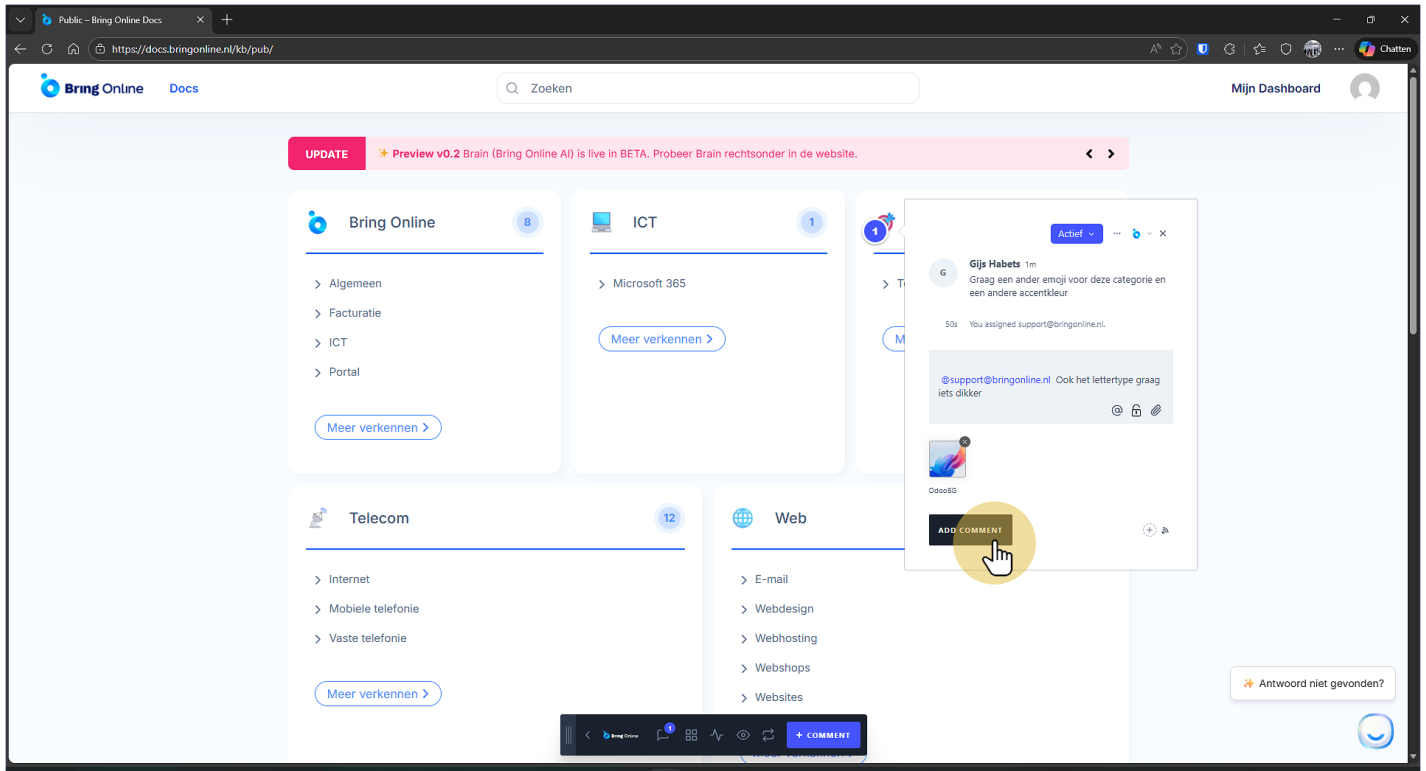


The screenshot displays the Bring Online dashboard interface. At the top, there is a search bar labeled 'Zoeken' and a 'Mijn Dashboard' link. Below the search bar, there is a red 'UPDATE' button. The dashboard is organized into several sections:

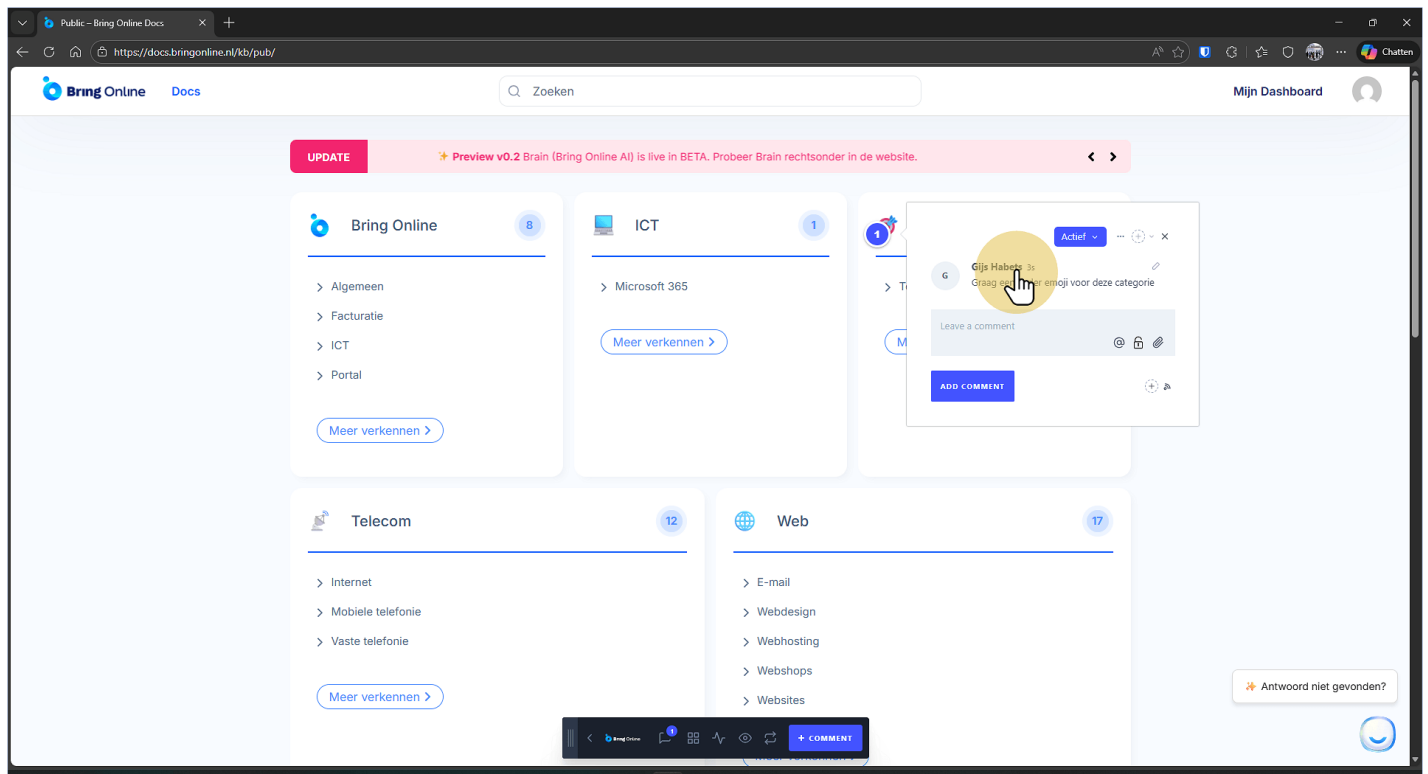
- Bring Online (8 items):** Includes sub-sections for 'Algemeen', 'Facturatie', 'ICT', and 'Portal'. A 'Meer verkennen >' button is present.
- ICT (1 item):** Includes a sub-section for 'Microsoft 365' and a 'Meer verkennen >' button.
- Telecom (12 items):** Includes sub-sections for 'Internet', 'Mobiele telefonie', and 'Vaste telefonie'. A 'Meer verkennen >' button is present.
- Web:** Includes sub-sections for 'E-mail', 'Webdesign', 'Webhosting', 'Webshops', and 'Websites'.

A chat window is open on the right side of the dashboard. The chat history shows a message from 'Gijs Habets' (1m) asking for an emoji and another accent color. A system message follows: '50s You assigned support@bringonline.nl.'. The current message is from '@support@bringonline.nl' (1m), which says 'Ook het lettertype graag iets dikker'. An image of a blue and red parrot is attached to the message and is highlighted with a red rectangular box. Below the image is the name 'DdoosG' and a blue 'ADD COMMENT' button. At the bottom right of the chat window, there is a button that says 'Antwoord niet gevonden?'.

2.5 Klik op "ADD COMMENT"



2.6 Je reactie is nu toegevoegd onder je eigen naam



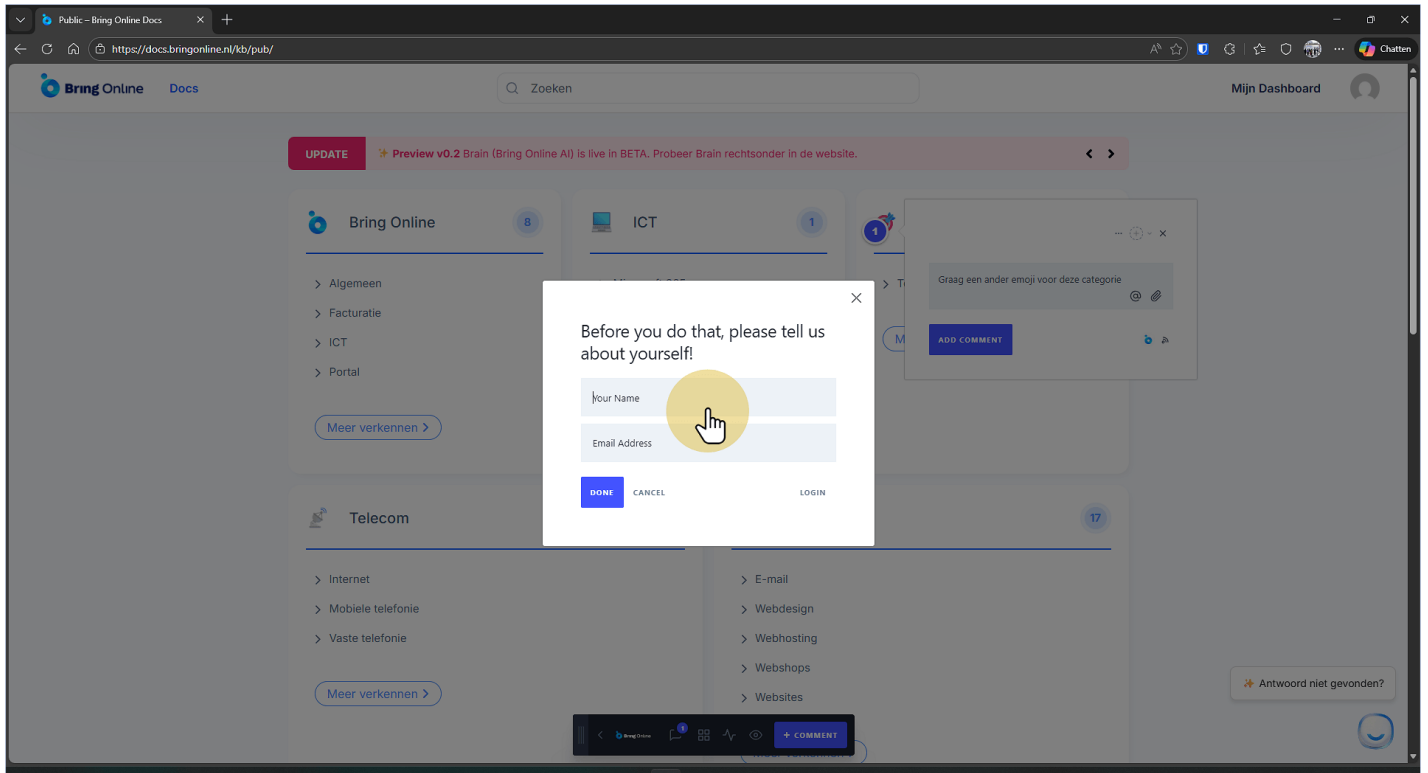
The screenshot displays the Bring Online website interface. At the top, there is a search bar and a 'Mijn Dashboard' link. A red banner at the top center reads: 'UPDATE Preview v0.2 Brain (Bring Online AI) is live in BETA. Probeer Brain rechtsonder in de website.' Below this, the main content area is divided into several sections:

- Bring Online (8 items):** Includes sub-sections for 'Algemeen', 'Facturatie', 'ICT', and 'Portal'. A 'Meer verkennen >' button is at the bottom.
- ICT (1 item):** Includes 'Microsoft 365' and a 'Meer verkennen >' button.
- Telecom (12 items):** Includes 'Internet', 'Mobiele telefonie', and 'Vaste telefonie'. A 'Meer verkennen >' button is at the bottom.
- Web (17 items):** Includes 'E-mail', 'Webdesign', 'Webhosting', 'Webshops', and 'Websites'.

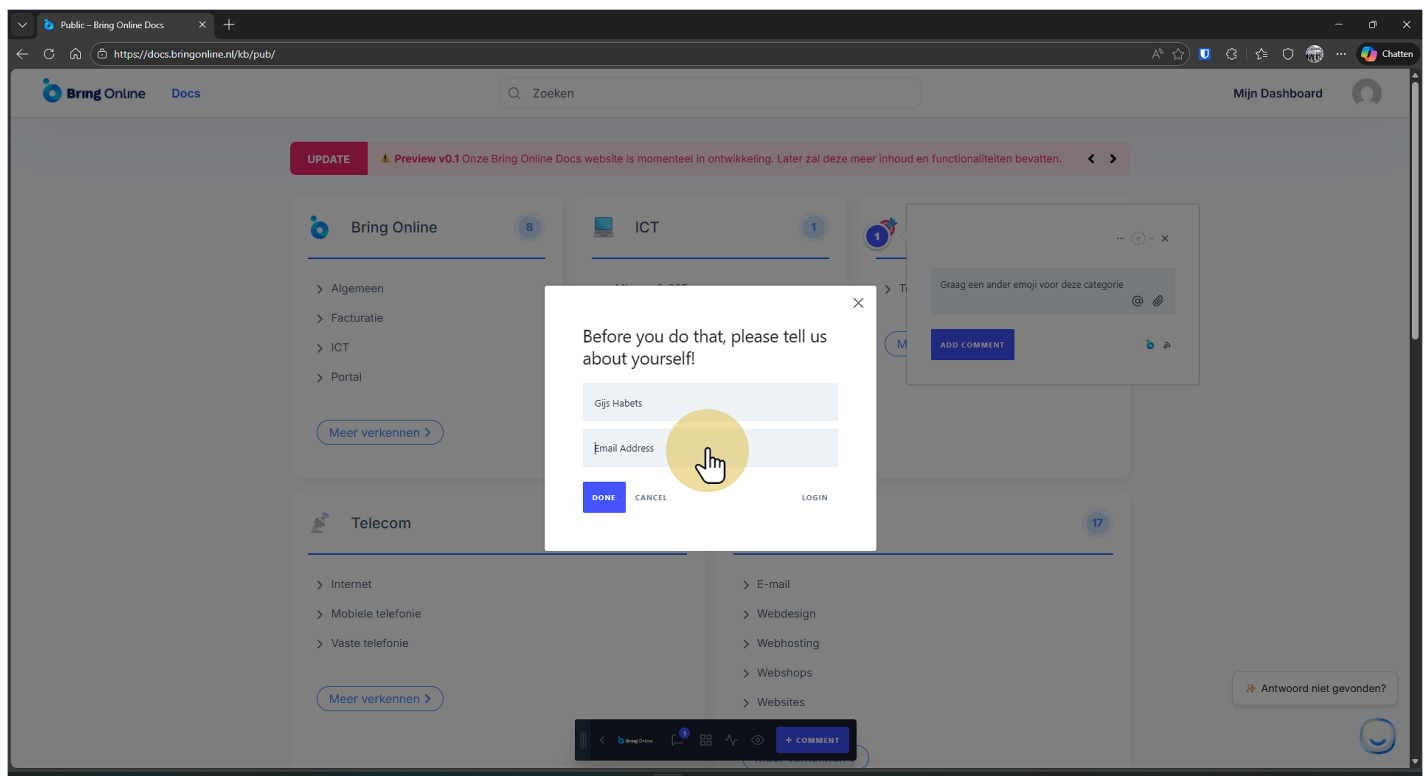
A comment box is open over the 'Web' section, showing a comment by 'Gijs Habets' with the text 'Graag s... emoji voor deze categorie'. The comment box includes a 'Leave a comment' input field, an '@' icon, a lock icon, and an 'ADD COMMENT' button. A 'Chatten' button is visible in the top right corner. At the bottom right, a message says 'Antwoord niet gevonden?'.

3 Inloggen of gegevens invullen

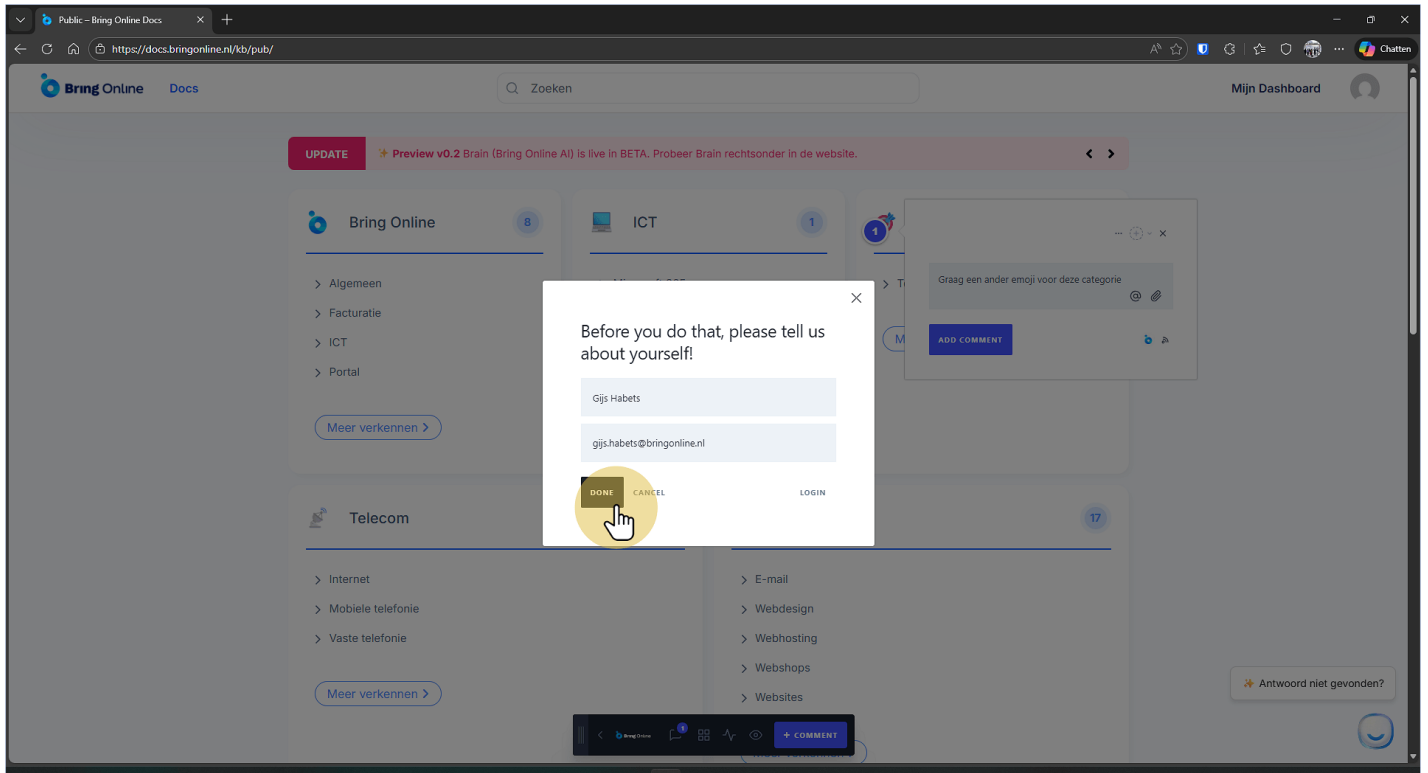
3.1 Vul je voor- en achternaam in



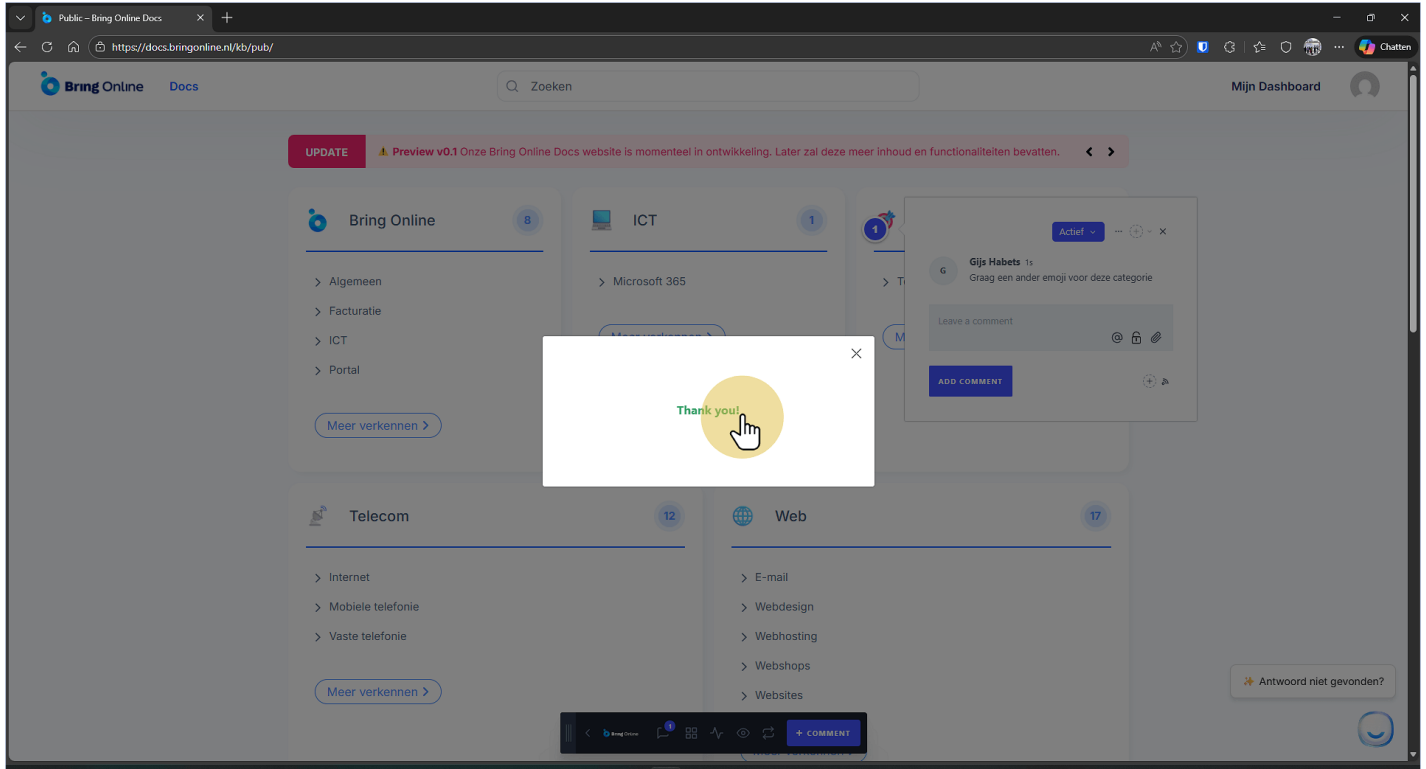
3.2 Vul je e-mailadres in



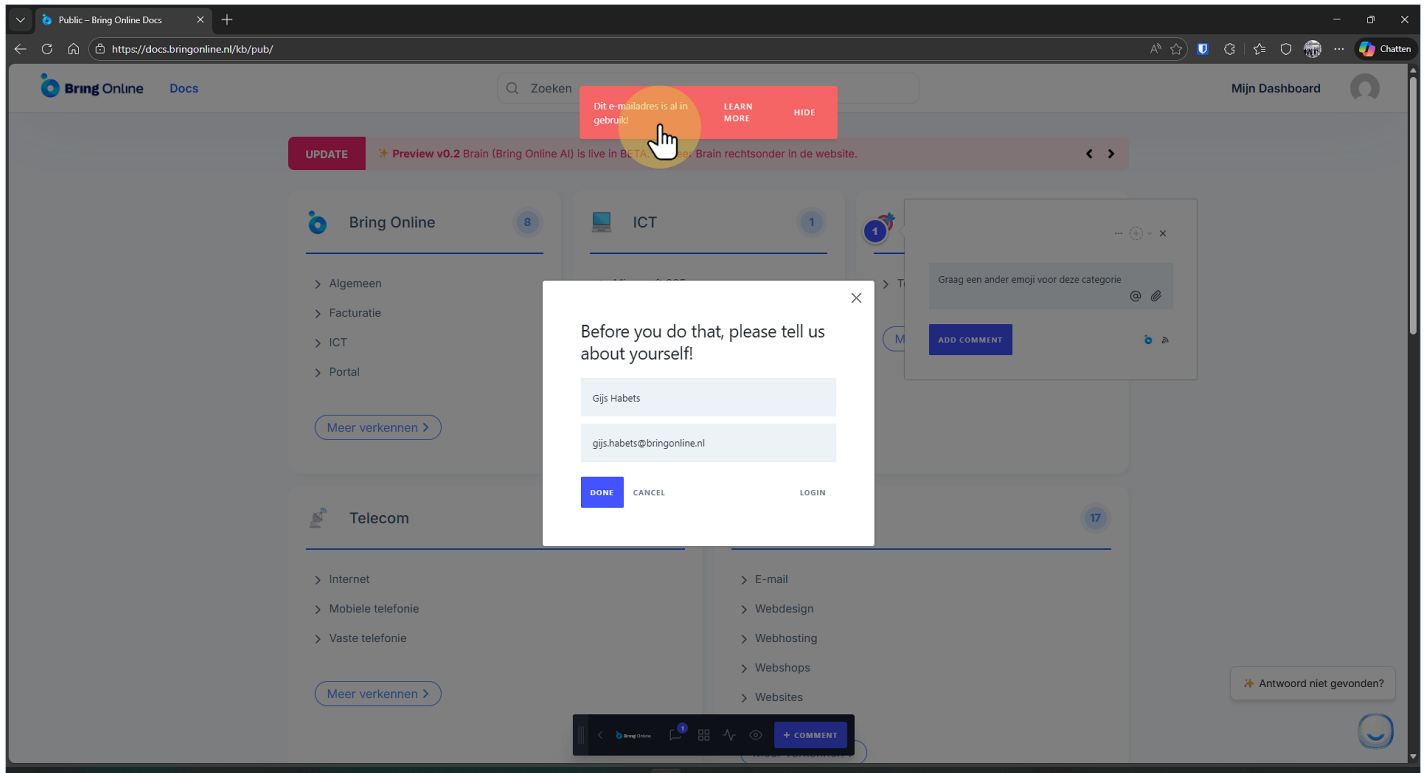
3.3 Klik op "DONE"



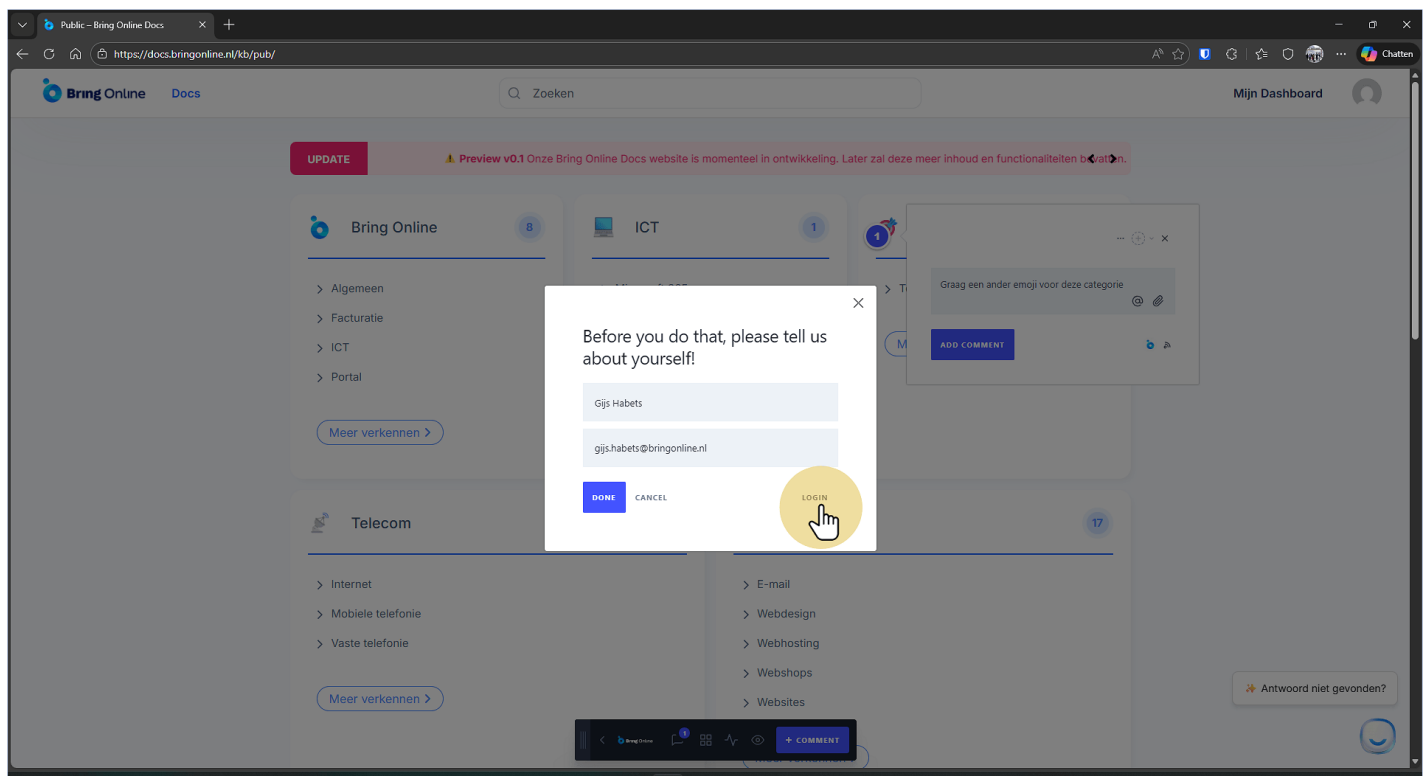
3.4 Je ontvangt een loginbevestiging. Ontvang je geen bevestiging? Volg dan de stappen hieronder.



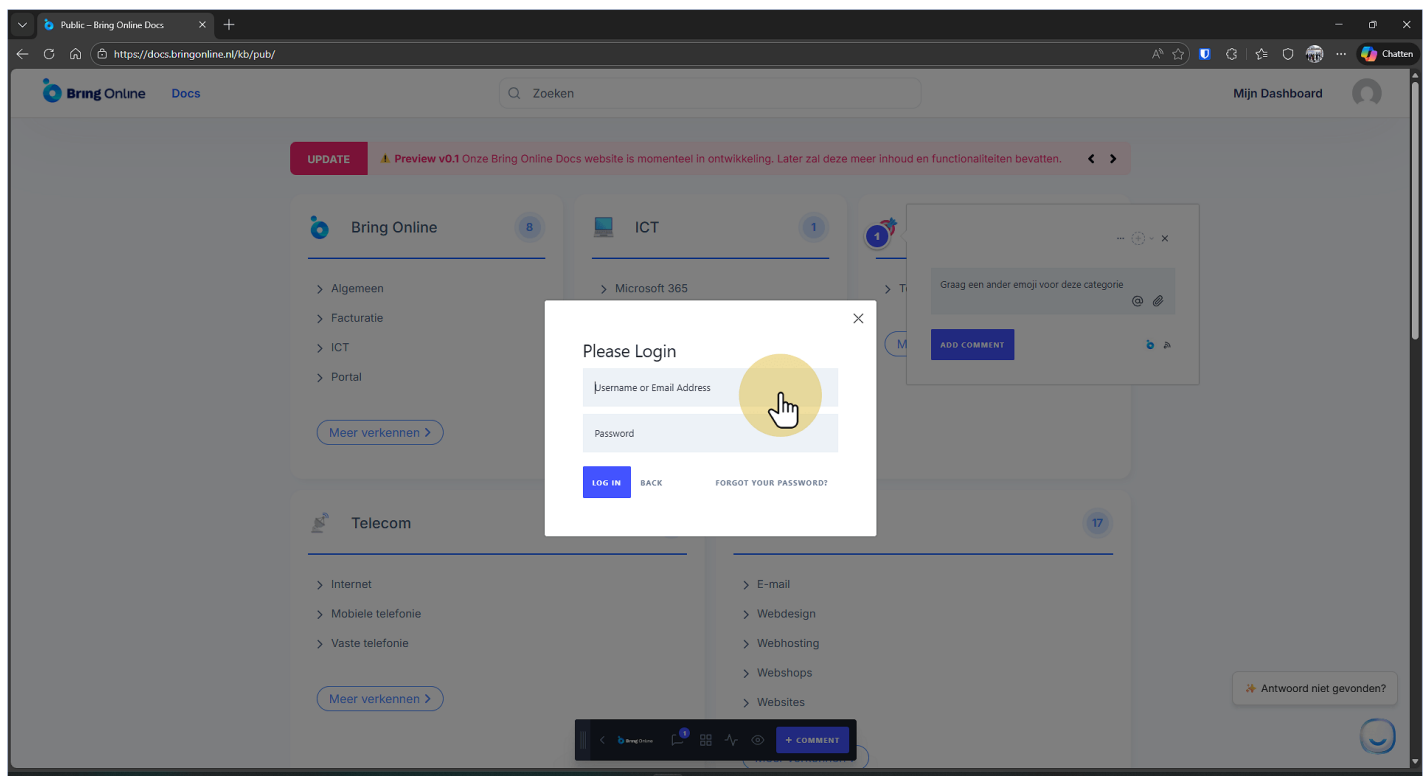
3.5 E-mailadres al in gebruik?



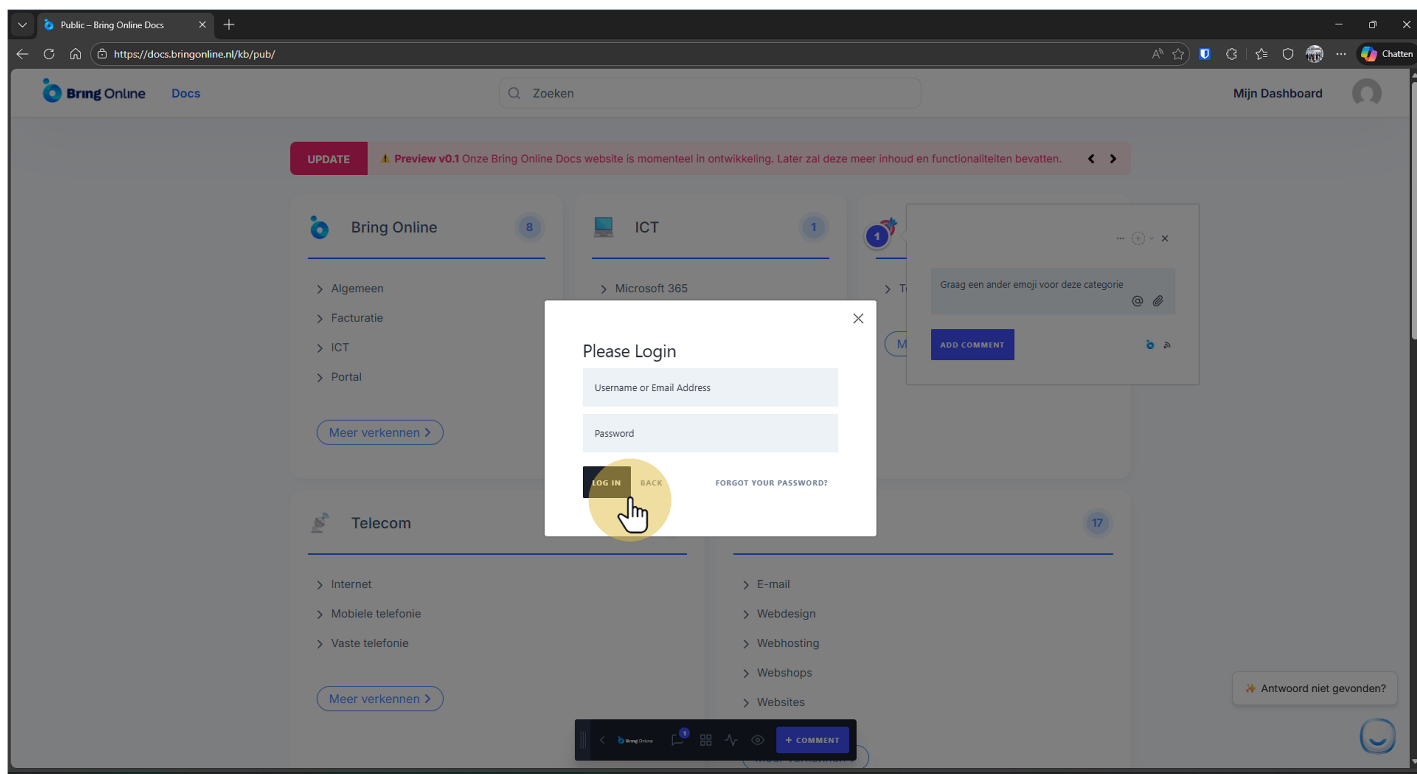
3.5.1 Klik dan op "LOGIN"



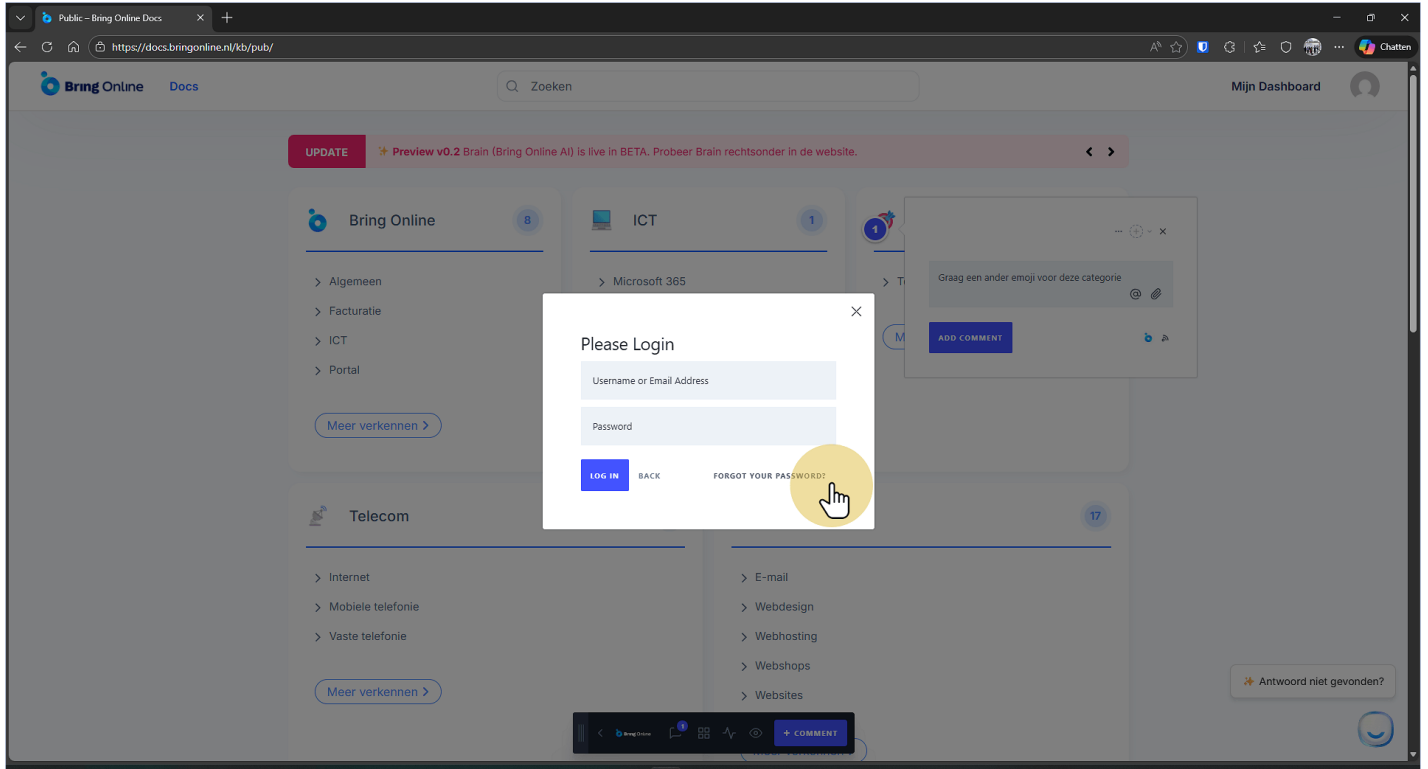
3.5.2 Vul je e-mailadres en wachtwoord in



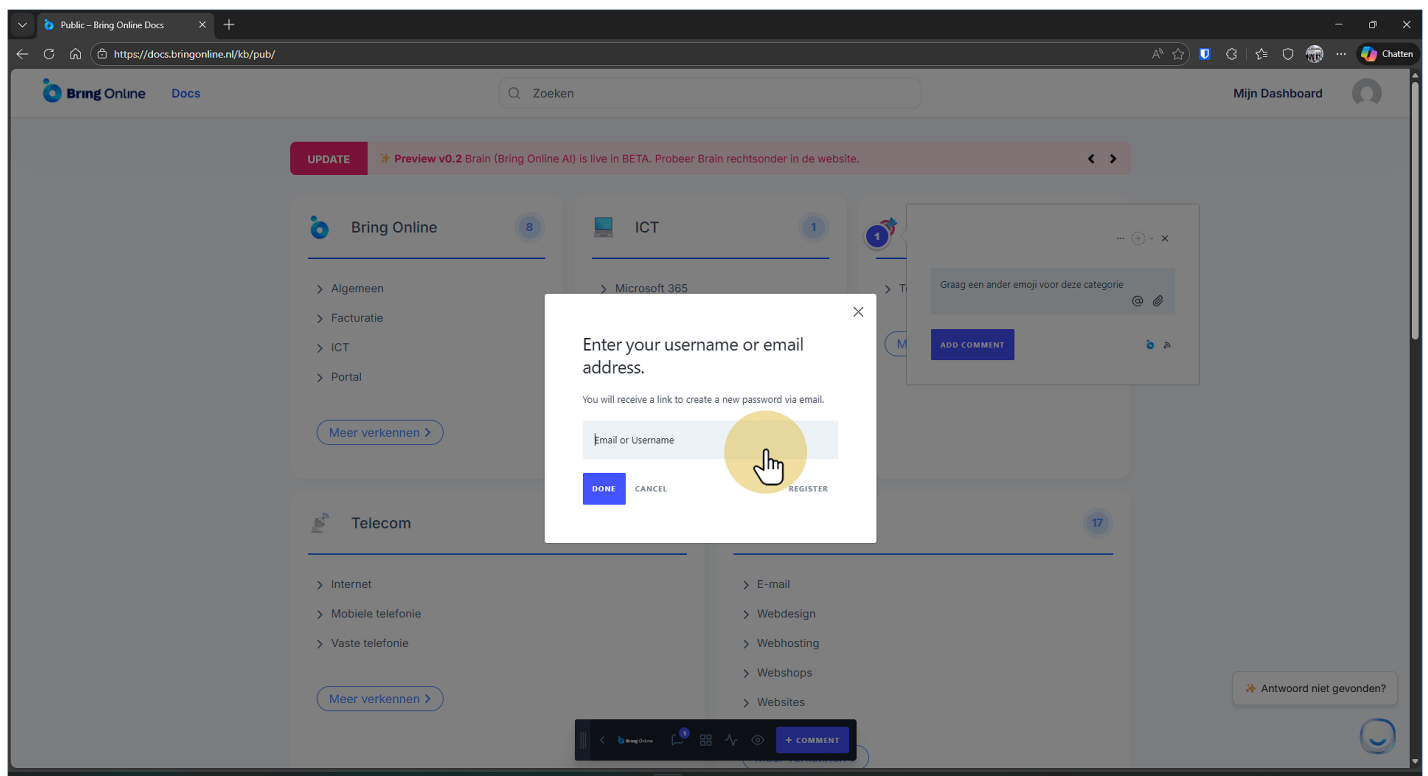
3.5.3 Klik op "LOG IN"



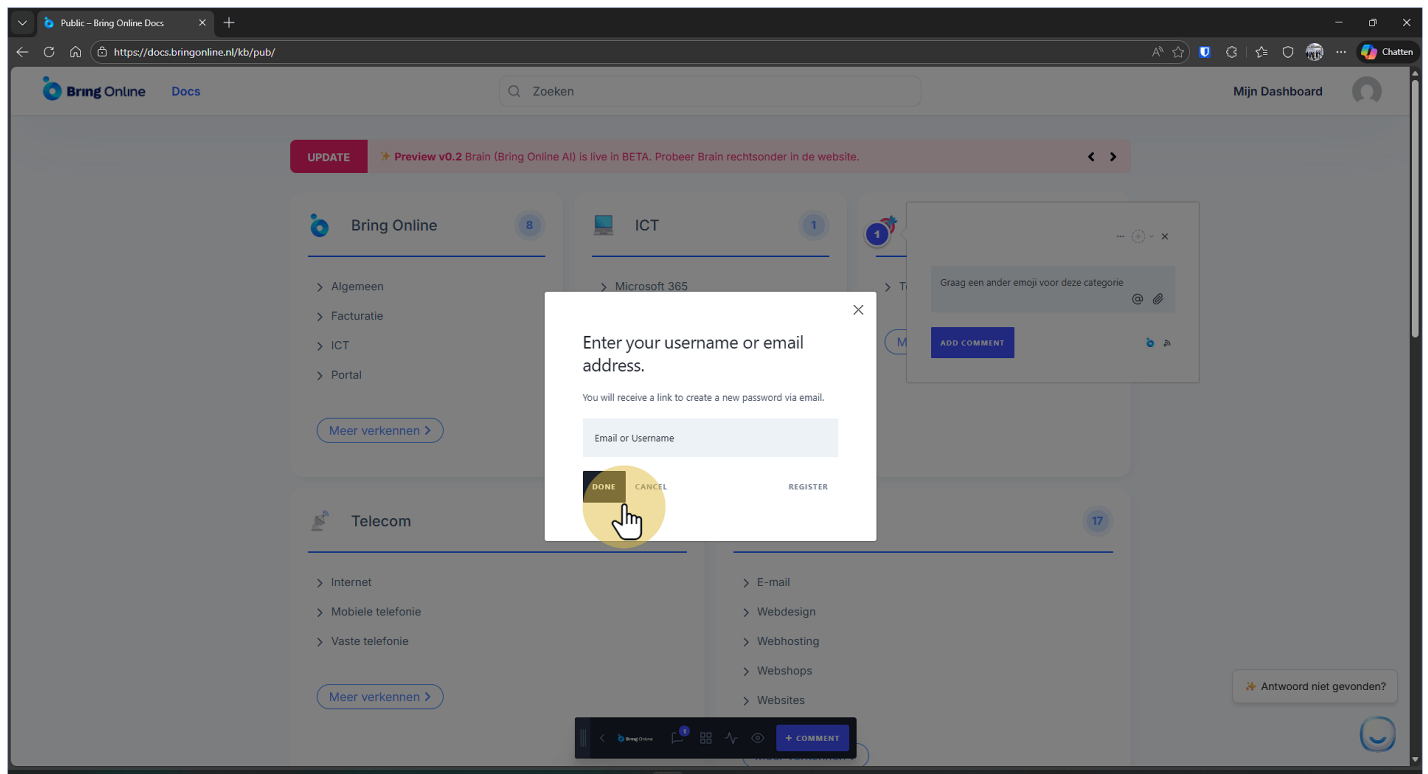
3.6 Wachtwoord vergeten? Klik op "FORGOT YOUR PASSWORD?"



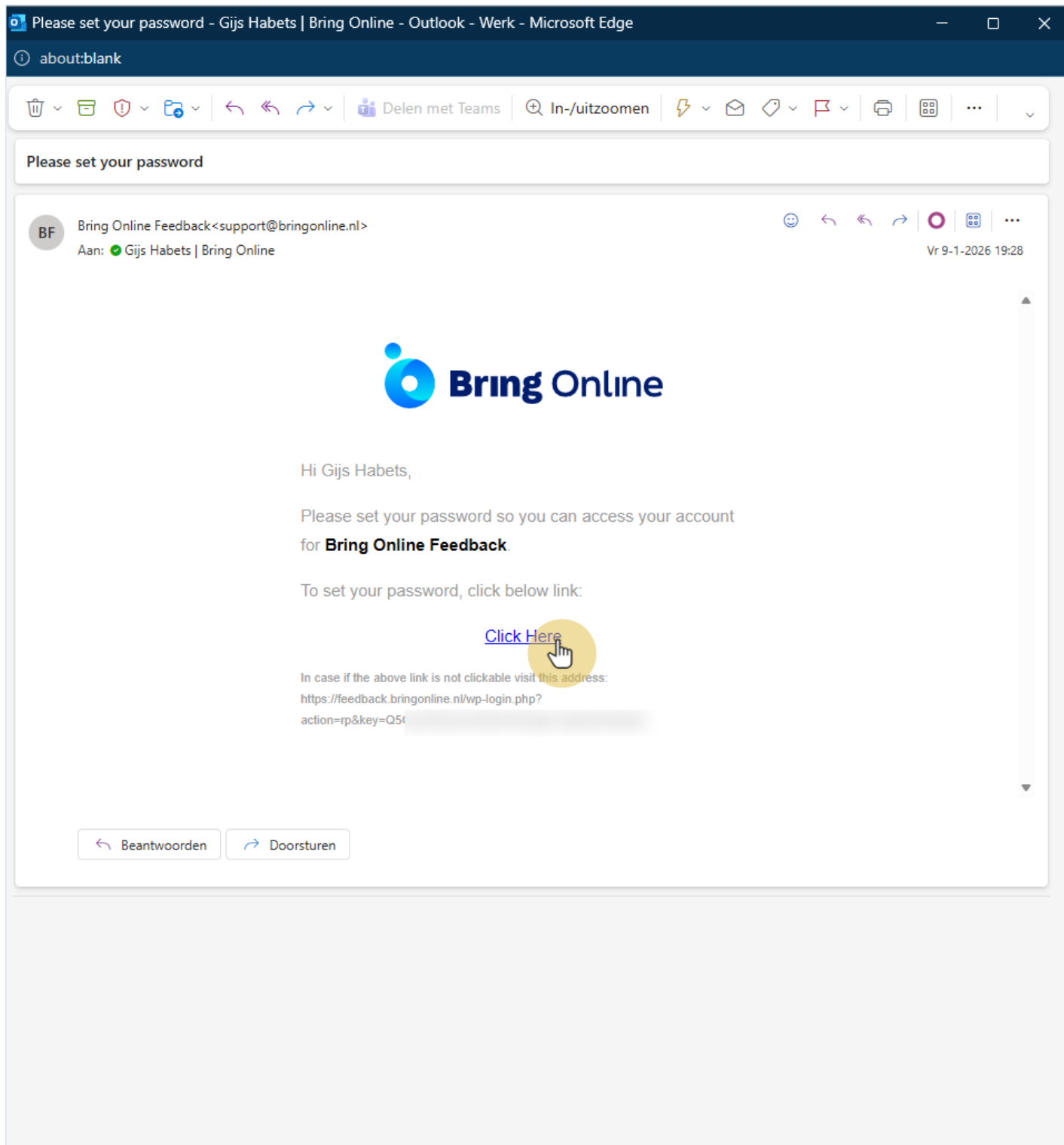
3.6.1 Vul je gebruikersnaam of e-mailadres in



3.6.2 Klik op "DONE" om een nieuw wachtwoord in te stellen



3.6.3 Klik in de e-mail op de link "Click Here" om een nieuw wachtwoord in te stellen




The screenshot shows an Outlook email interface. The subject line is "Please set your password". The sender is "Bring Online Feedback" and the recipient is "Gijs Habets". The email body contains the Bring Online logo, a greeting "Hi Gijs Habets,", and a request to set a password. A blue link "Click Here" is highlighted with a yellow circle and a hand cursor. Below the link, there is a URL: "https://feedback.bringonline.nl/wp-login.php?action=rp&key=Q5t...". At the bottom of the email, there are two buttons: "Beantwoorden" and "Doorsturen".

Please set your password

Bring Online Feedback <support@bringonline.nl>
Aan: Gijs Habets | Bring Online

Vr 9-1-2026 19:28



Hi Gijs Habets,

Please set your password so you can access your account for **Bring Online Feedback**.

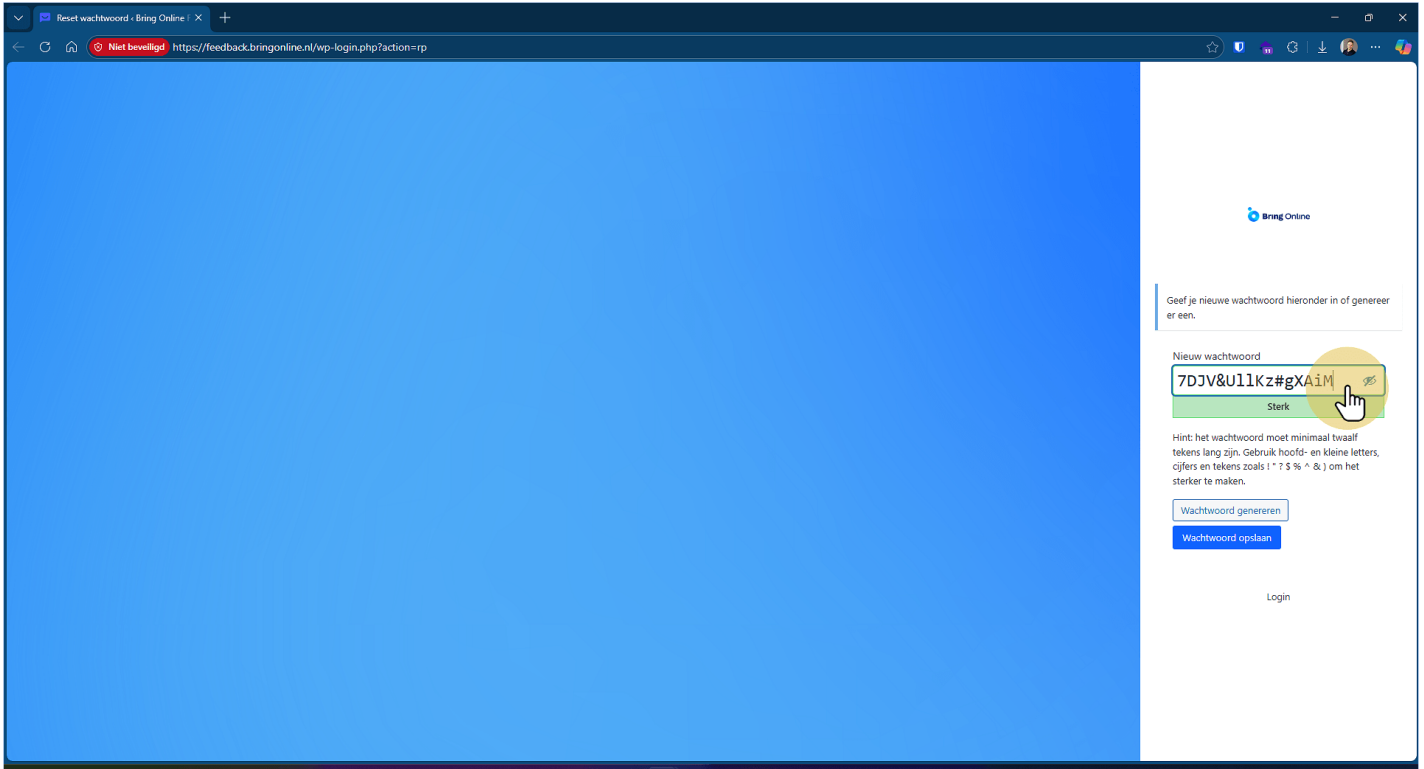
To set your password, click below link:

[Click Here](#)

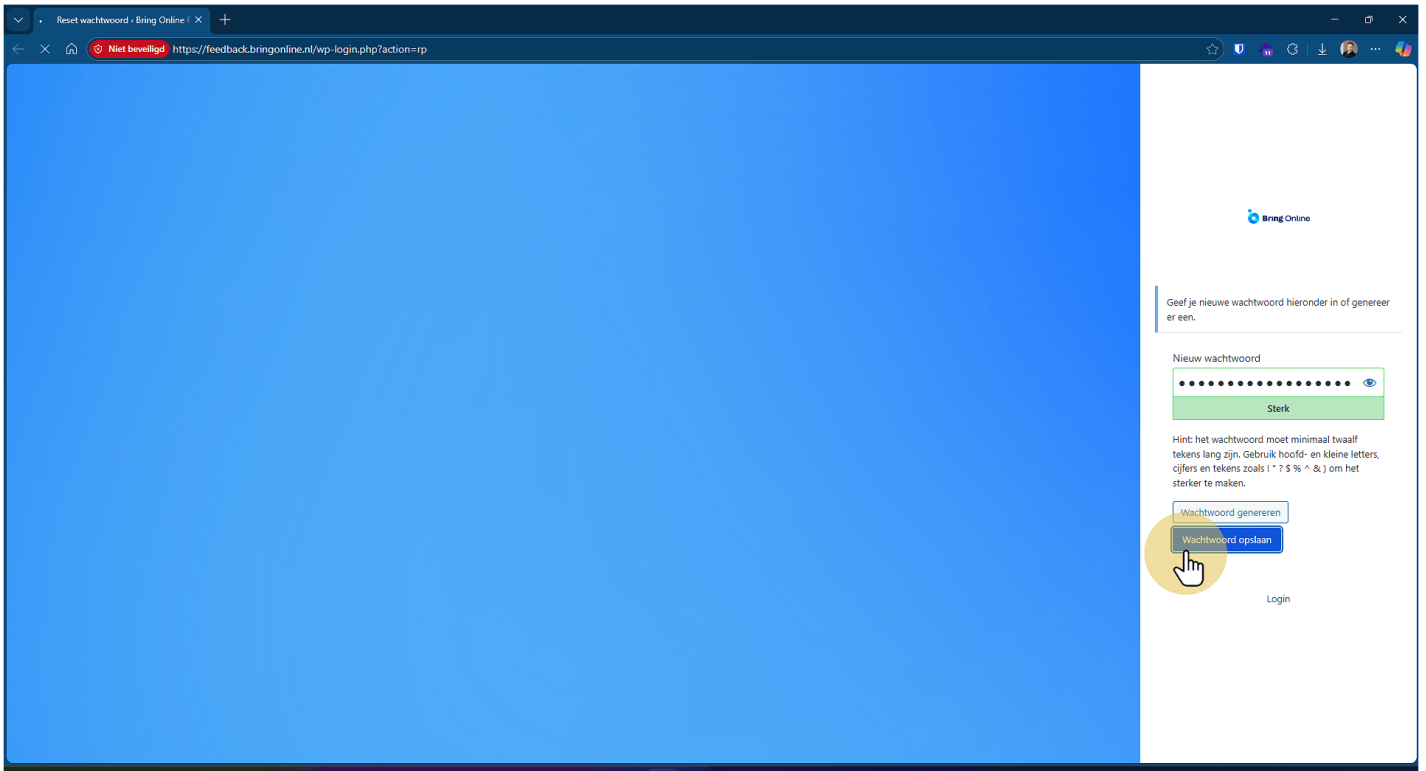
In case if the above link is not clickable visit this address:
<https://feedback.bringonline.nl/wp-login.php?action=rp&key=Q5t...>

Beantwoorden Doorsturen

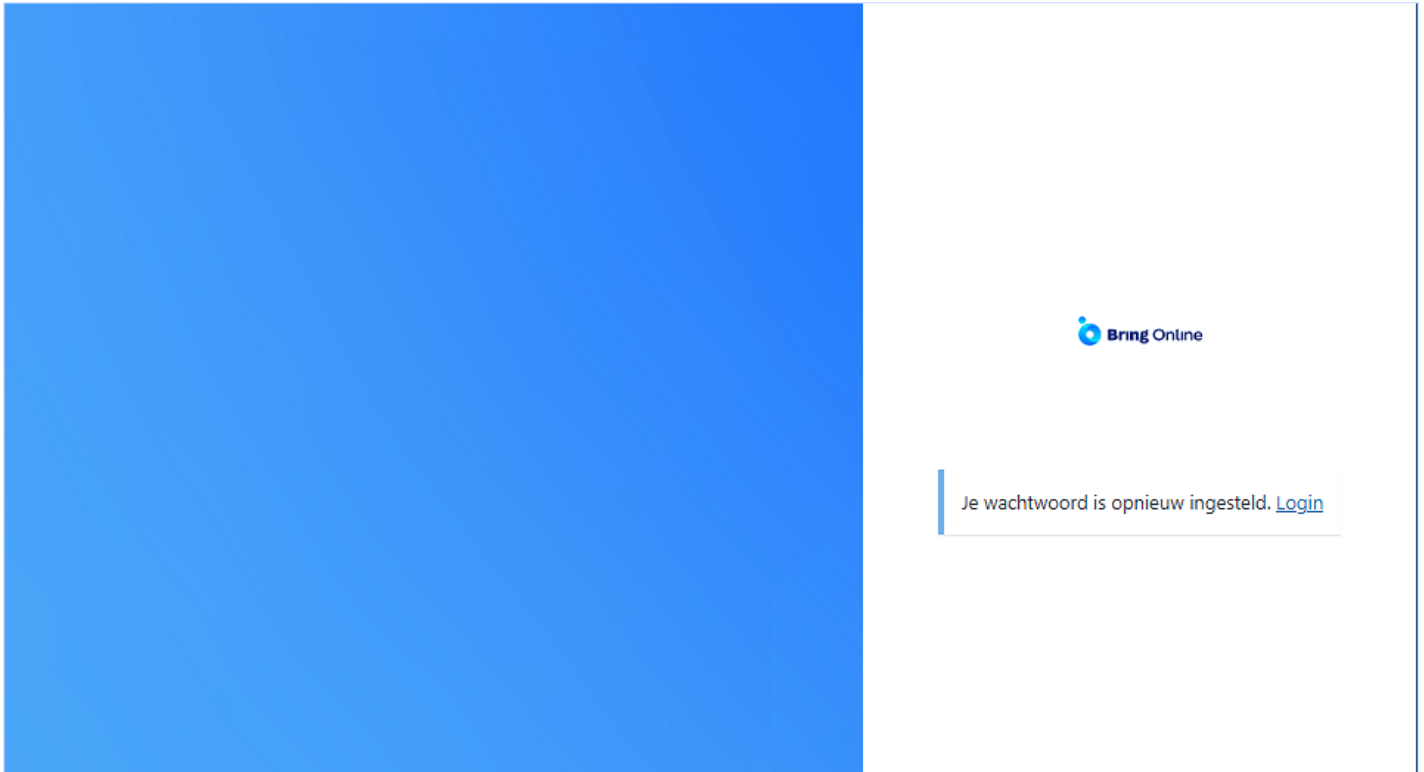
3.6.4 Klik op het wachtwoordveld en genereer een wachtwoord



3.6.5 Klik op "Wachtwoord opslaan"



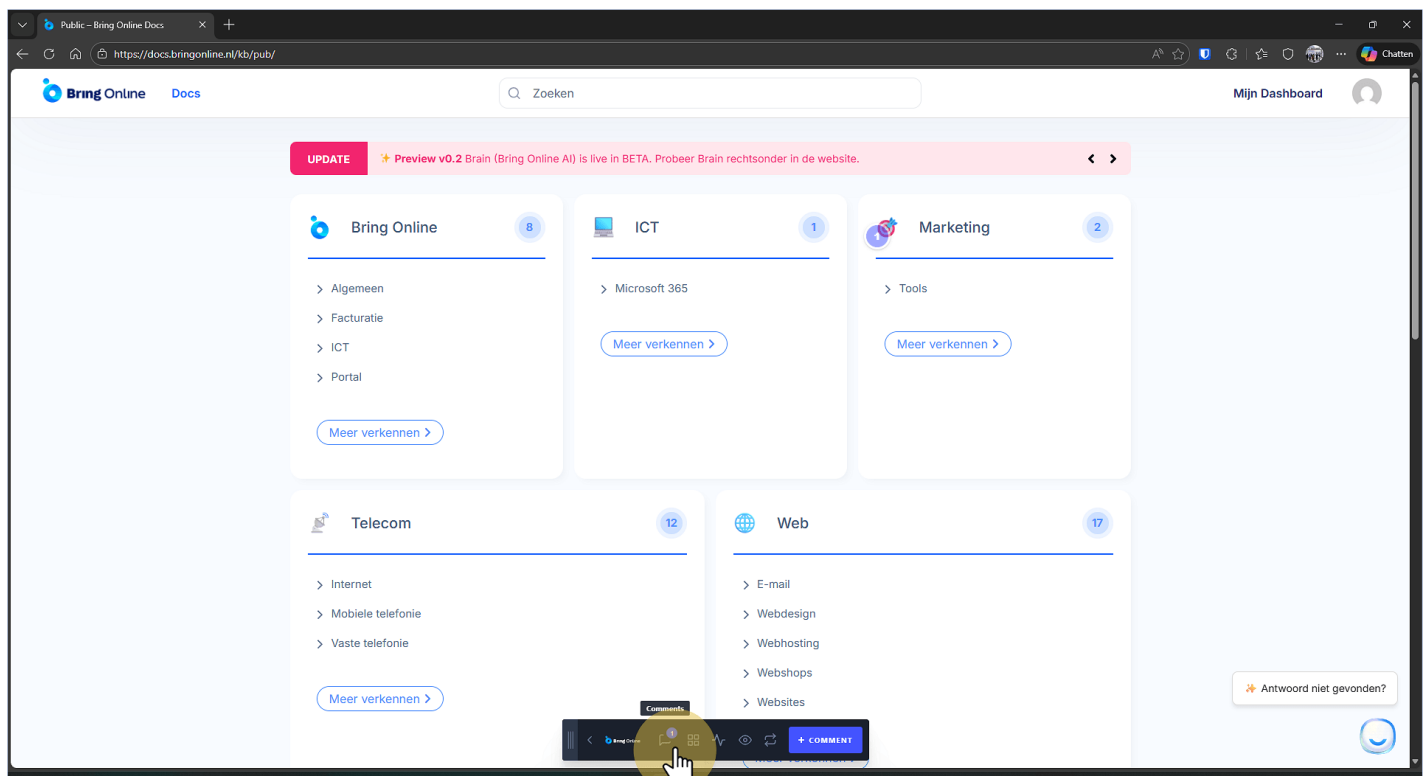
3.6.6 Zodra je dit scherm ziet, sluit het af en keer terug naar het vorige scherm.



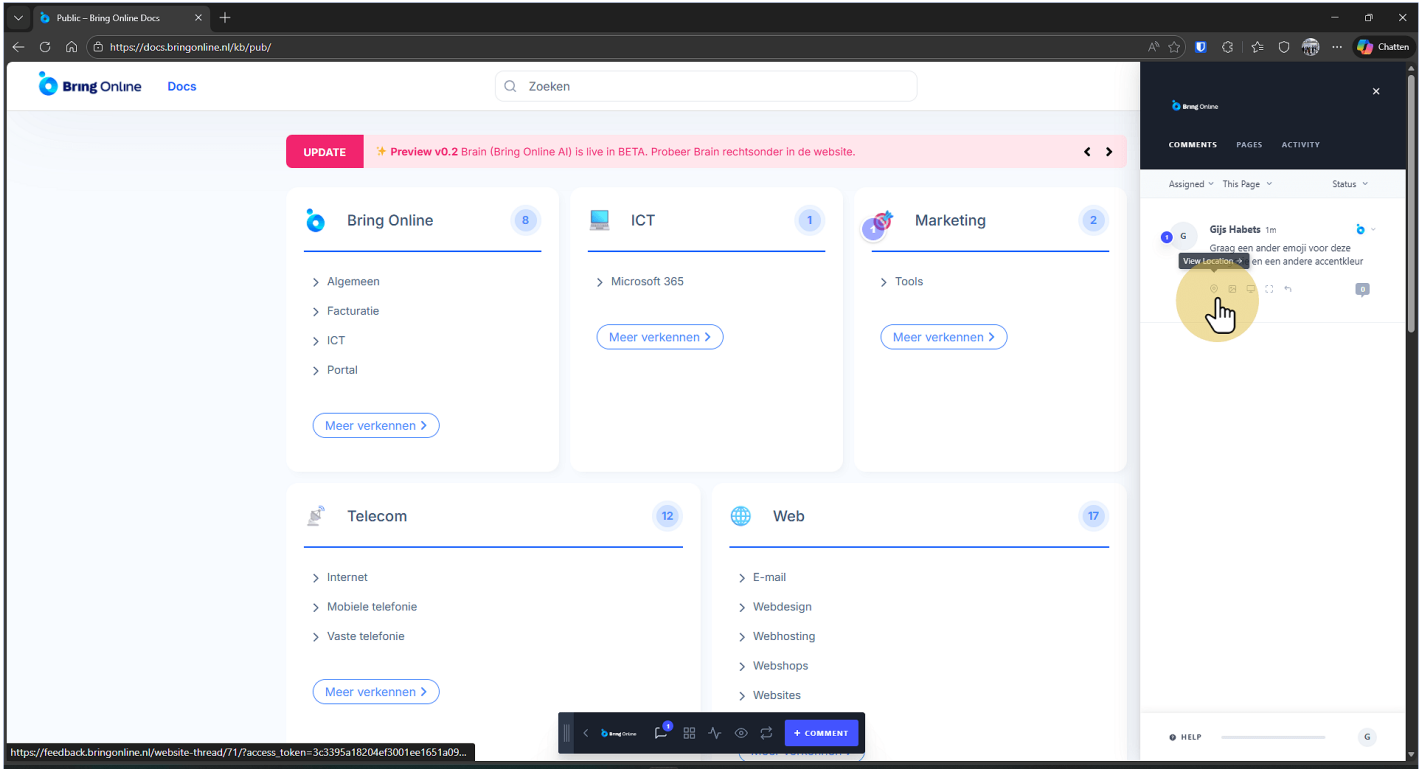
Sluit dit scherm en keer terug naar de feedbackomgeving. Log daarna opnieuw in met je e-mailadres en nieuwe wachtwoord.

4 Feedback overzicht bekijken

4.1 Klik op het chat-icoontje "Comments"

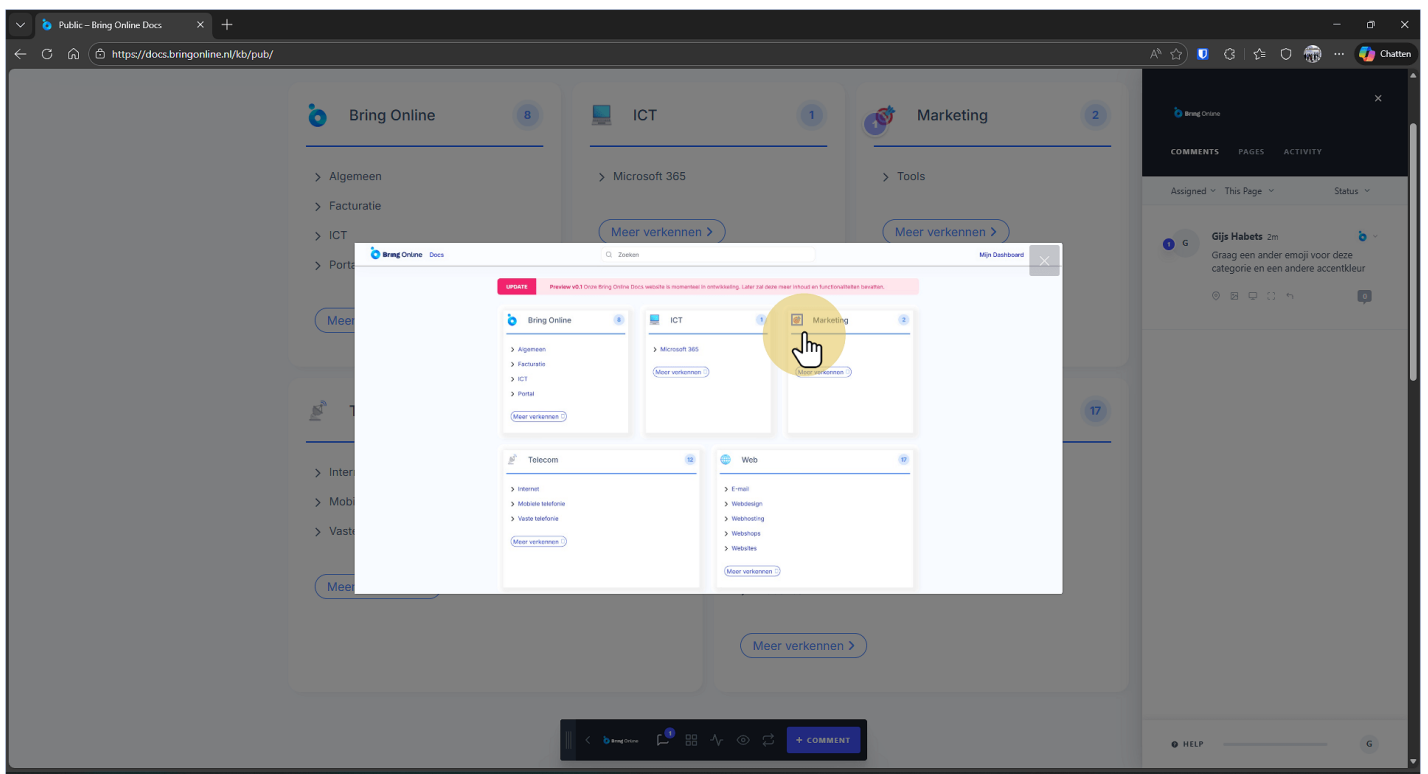
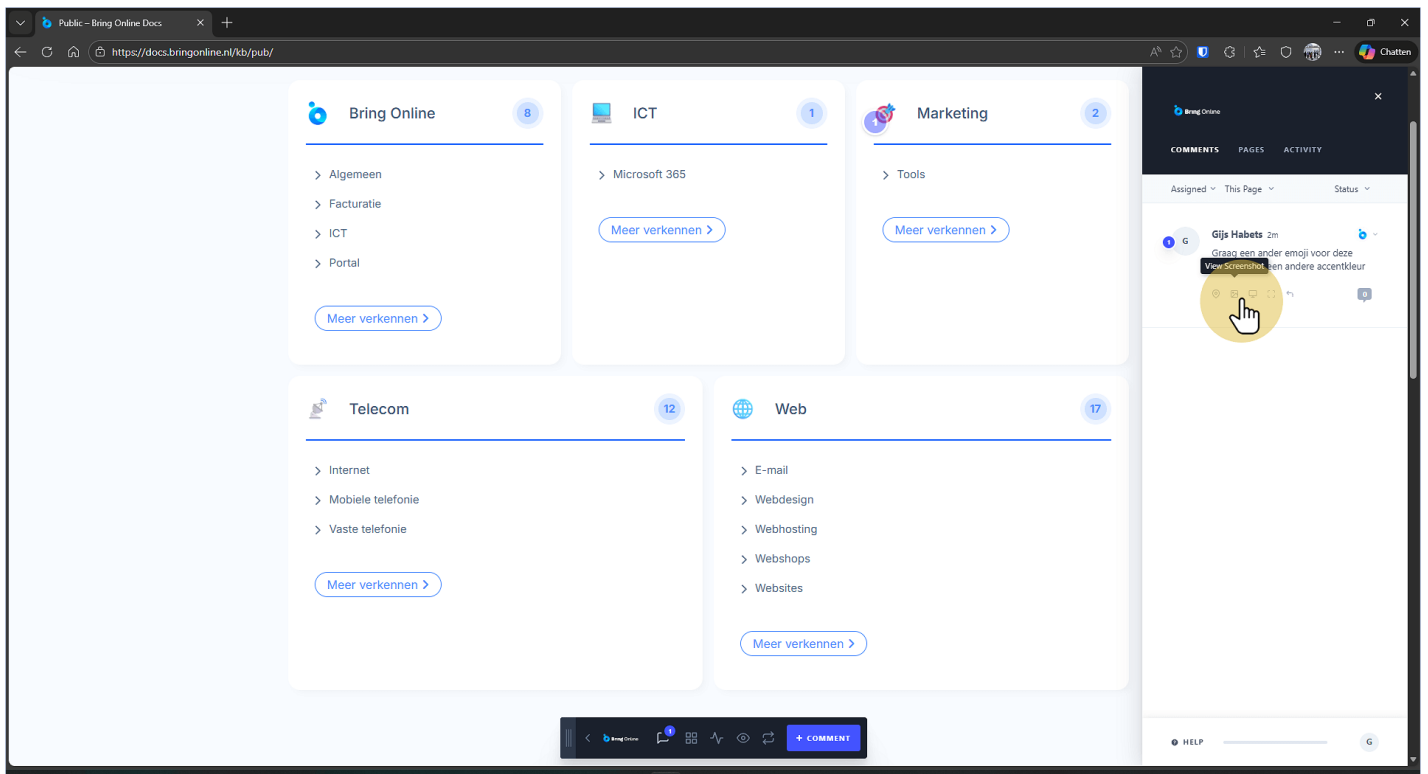


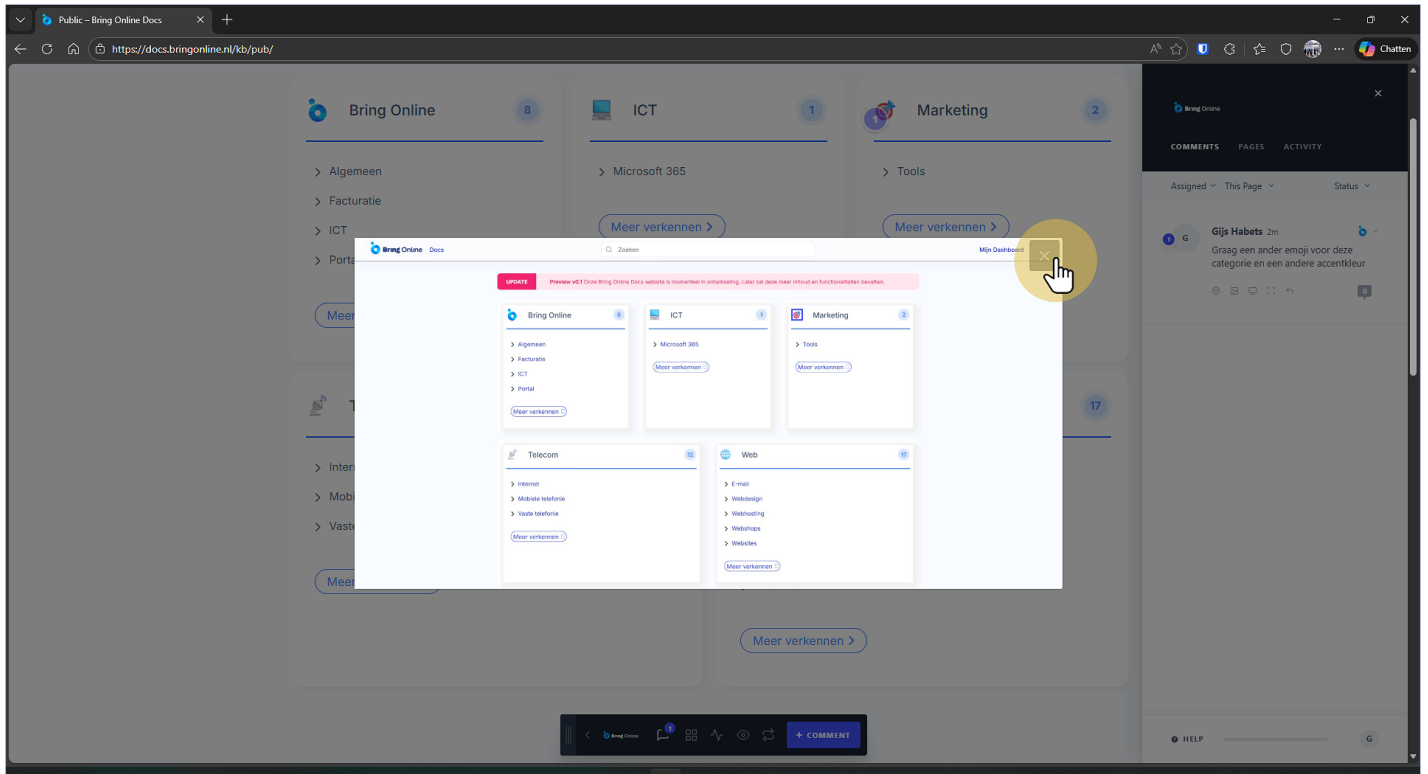
4.2 Feedbacklocatie bekijken. Klik op "View Location"



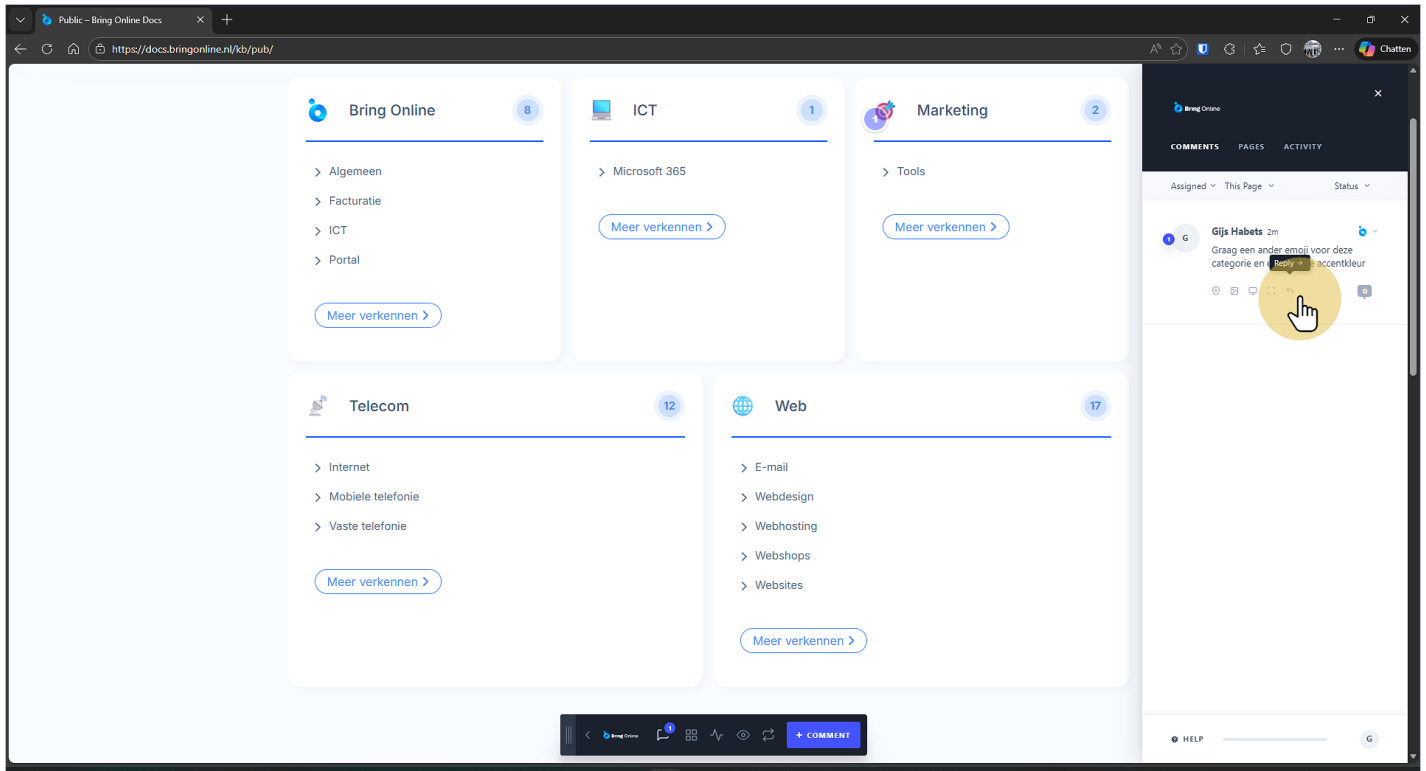
The screenshot displays the Bring Online website interface. At the top, there is a search bar labeled "Zoeken" and a navigation menu with "Bring Online" and "Docs". A pink update banner reads: "UPDATE Preview v0.2 Brain (Bring Online AI) is live in BETA. Probeer Brain rechtsonder in de website." Below this, a grid of five category cards is shown: "Bring Online" (8 items), "ICT" (1 item), "Marketing" (2 items), "Telecom" (12 items), and "Web" (17 items). Each card has a "Meer verkennen >" button. On the right side, a comment thread is visible, showing a comment from "Gijs Habets" with a "View Location" button highlighted by a hand cursor. The browser's address bar shows a URL with an access token.

4.3 Momentopname bekijken. Klik op "View Screenshot"





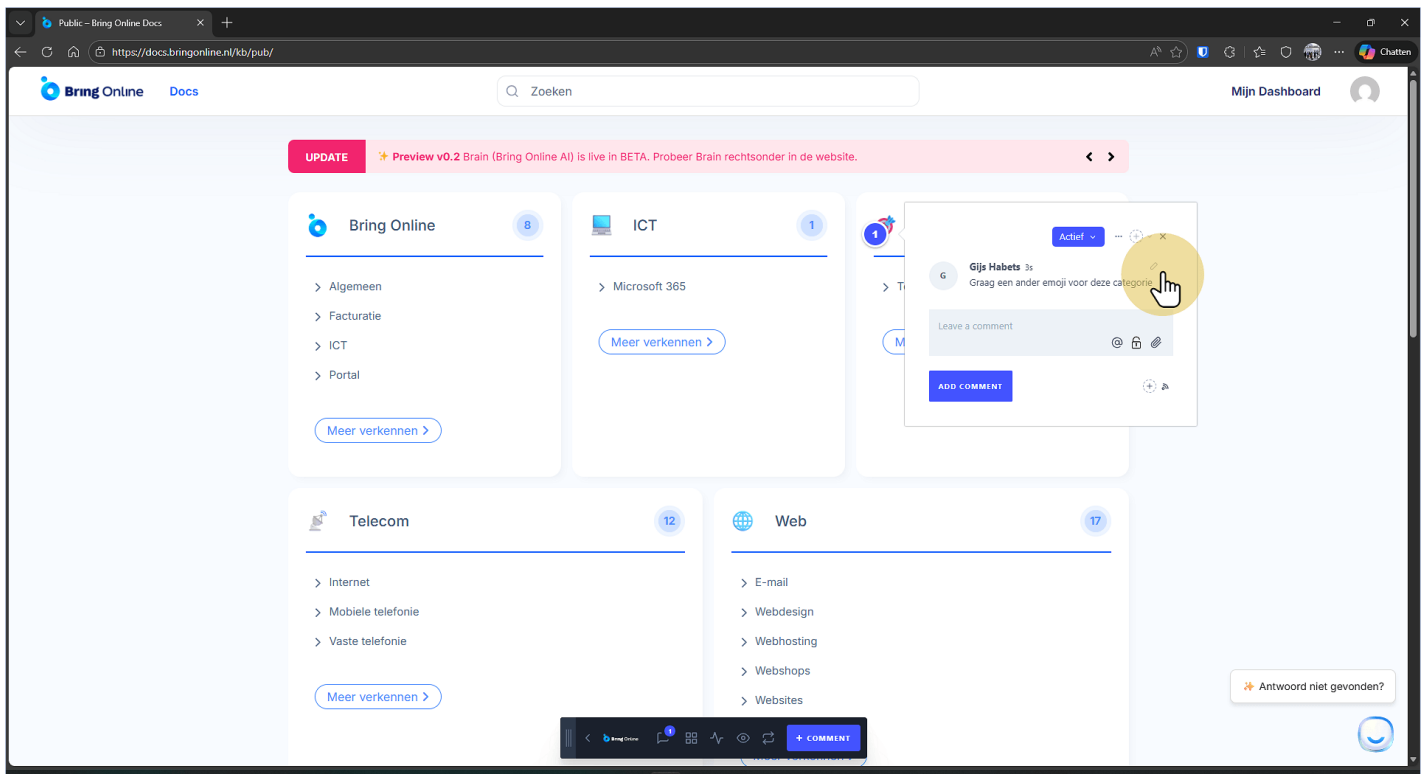
4.4 Reactie toevoegen. Klik op het "Reply"-icoon



The screenshot displays the Bring Online website interface. The main content area is divided into five categories: Bring Online (8 items), ICT (1 item), Marketing (2 items), Telecom (12 items), and Web (17 items). Each category has a 'Meer verkennen >' button. On the right side, there is a comment section titled 'COMMENTS PAGES ACTIVITY'. A comment by 'Gijs Habets' is visible, with a 'Reply' icon highlighted by a hand cursor. The comment text reads: 'Graag een ander emoji voor deze categorie en accentkleur'. At the bottom of the page, there is a '+ COMMENT' button.

5 Feedback aanpassen

5.1 Klik op het potlood-icoontje om je bericht te bewerken

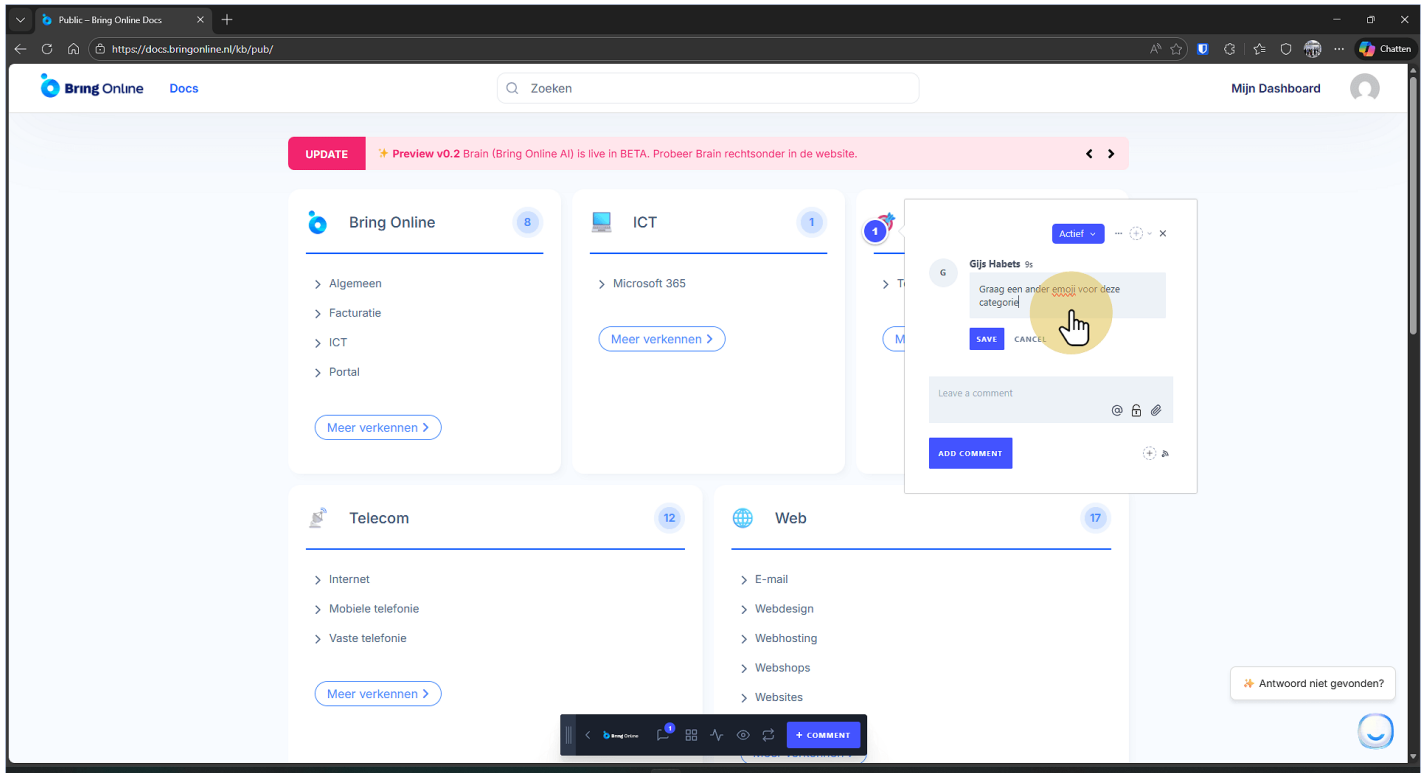


The screenshot displays the Bring Online dashboard interface. At the top, there is a search bar labeled 'Zoeken' and a 'Mijn Dashboard' link. A red notification banner at the top reads: 'UPDATE Preview v0.2 Brain (Bring Online AI) is live in BETA. Probeer Brain rechtsonder in de website.' The dashboard is organized into several sections:

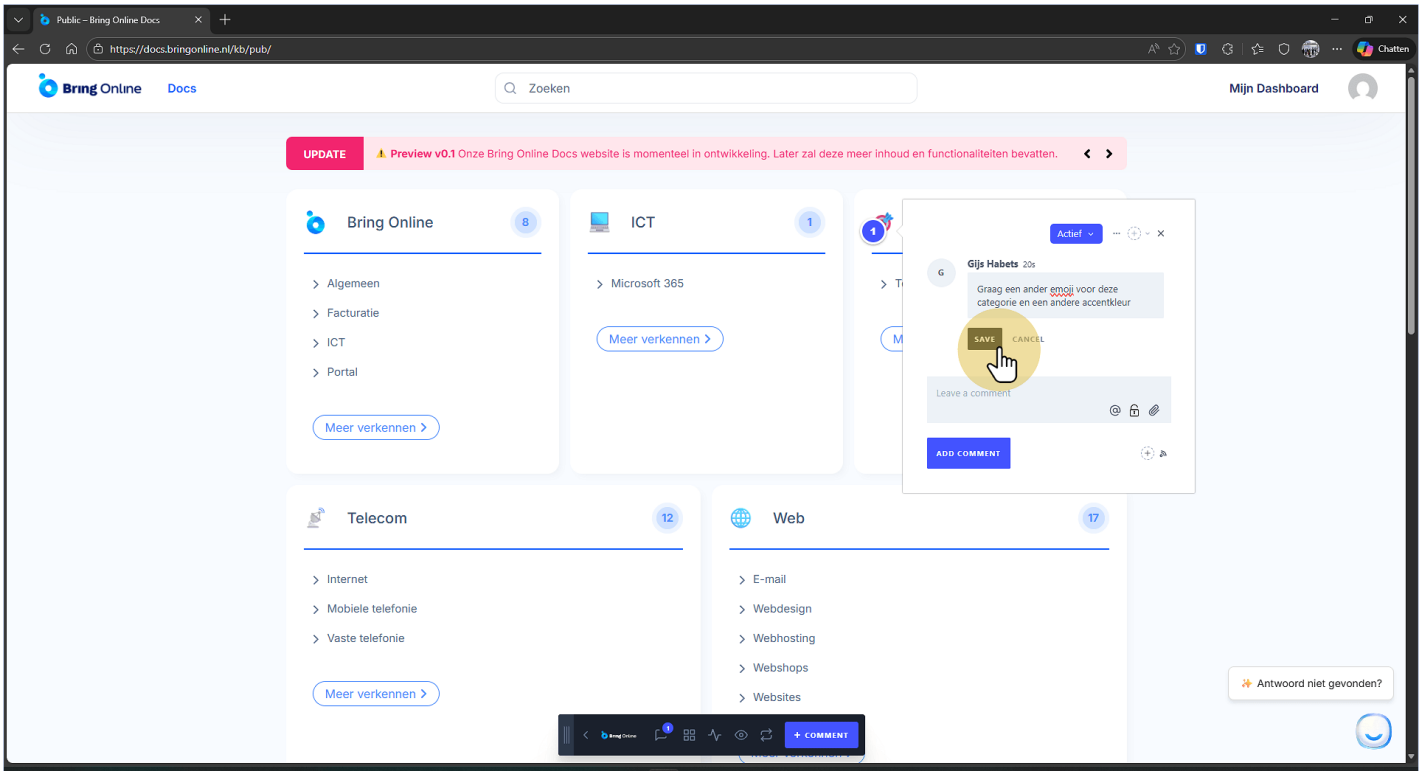
- Bring Online (8 items):** Includes sub-sections for 'Algemeen', 'Facturatie', 'ICT', and 'Portal', with a 'Meer verkennen >' button.
- ICT (1 item):** Includes 'Microsoft 365' with a 'Meer verkennen >' button.
- Telecom (12 items):** Includes sub-sections for 'Internet', 'Mobiele telefonie', and 'Vaste telefonie', with a 'Meer verkennen >' button.
- Web (17 items):** Includes sub-sections for 'E-mail', 'Webdesign', 'Webhosting', 'Webshops', and 'Websites'.

A comment from 'Gijs Habets' is visible, stating 'Graag een ander emoji voor deze categorie'. A yellow circle highlights the edit icon (a pencil) in the comment's header. Below the comment, there is a 'Leave a comment' input field, an 'ADD COMMENT' button, and a '+ COMMENT' button at the bottom right. A small orange notification at the bottom right says 'Antwoord niet gevonden?'.

5.2 Pas de tekst aan



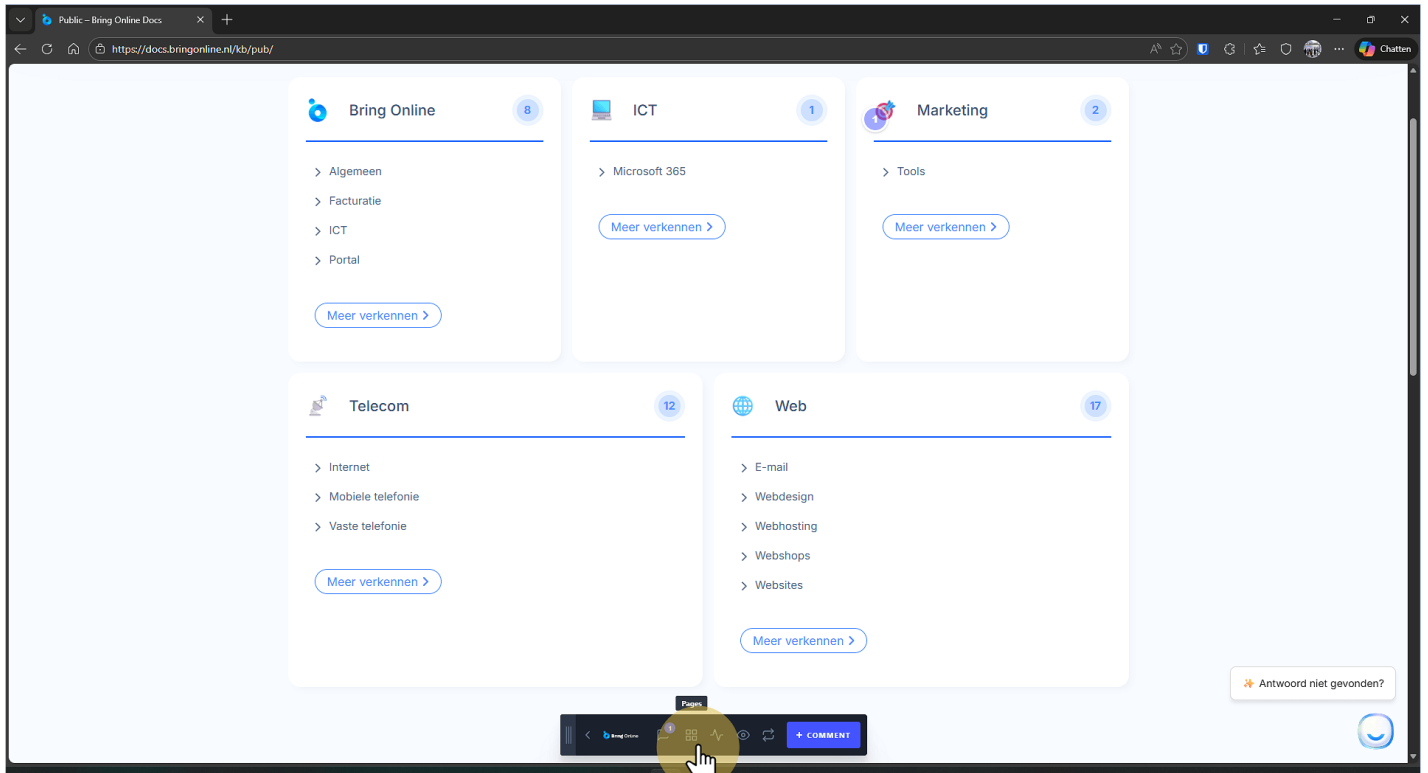
5.3 Klik op "SAVE" om je aangepaste bericht op te slaan



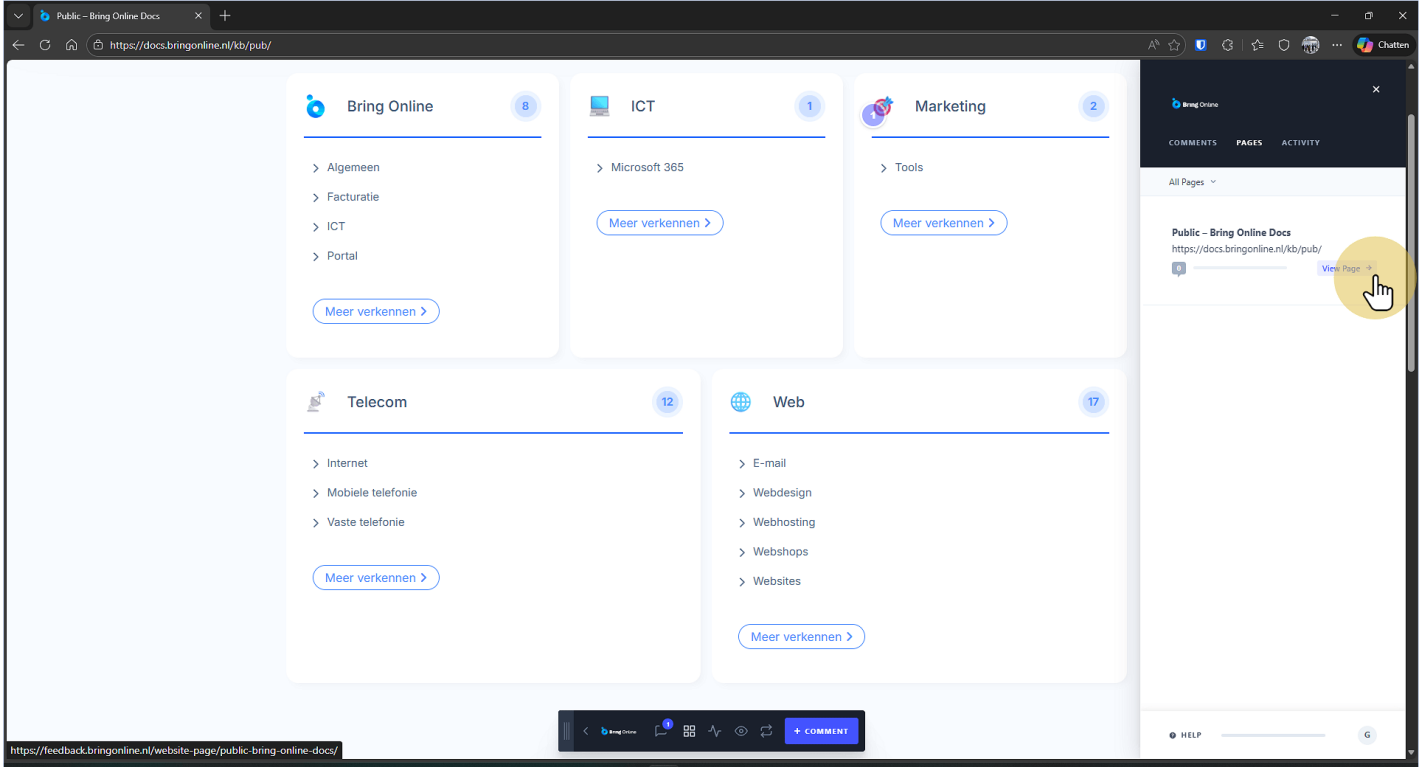
The screenshot shows the Bring Online Docs website interface. At the top, there is a search bar and a 'Mijn Dashboard' link. A red notification banner at the top reads: 'UPDATE ⚠️ Preview v0.1 Onze Bring Online Docs website is momenteel in ontwikkeling. Later zal deze meer inhoud en functionaliteiten bevatten.' Below this, the main content area is divided into several sections: 'Bring Online' (8 items), 'ICT' (1 item), 'Telecom' (12 items), and 'Web' (17 items). Each section has a 'Meer verkennen >' button. A comment box is open on the right side, showing a comment from 'Gijs Habets' 20s ago. The comment text is: 'Graag een ander emoji voor deze categorie en een andere accentkleur'. Below the comment text, there is a 'Leave a comment' field, a '+ COMMENT' button, and a 'SAVE' button. A hand cursor is pointing at the 'SAVE' button, indicating the action to be taken. At the bottom right, there is a small orange notification: 'Antwoord niet gevonden?'. The browser's address bar shows 'https://docs.bringonline.nl/kb/pub/'.

6 Feedback per pagina bekijken

6.1 Klik op "Pages"



6.2 Klik op "View Page" om de pagina met feedback te bezoeken

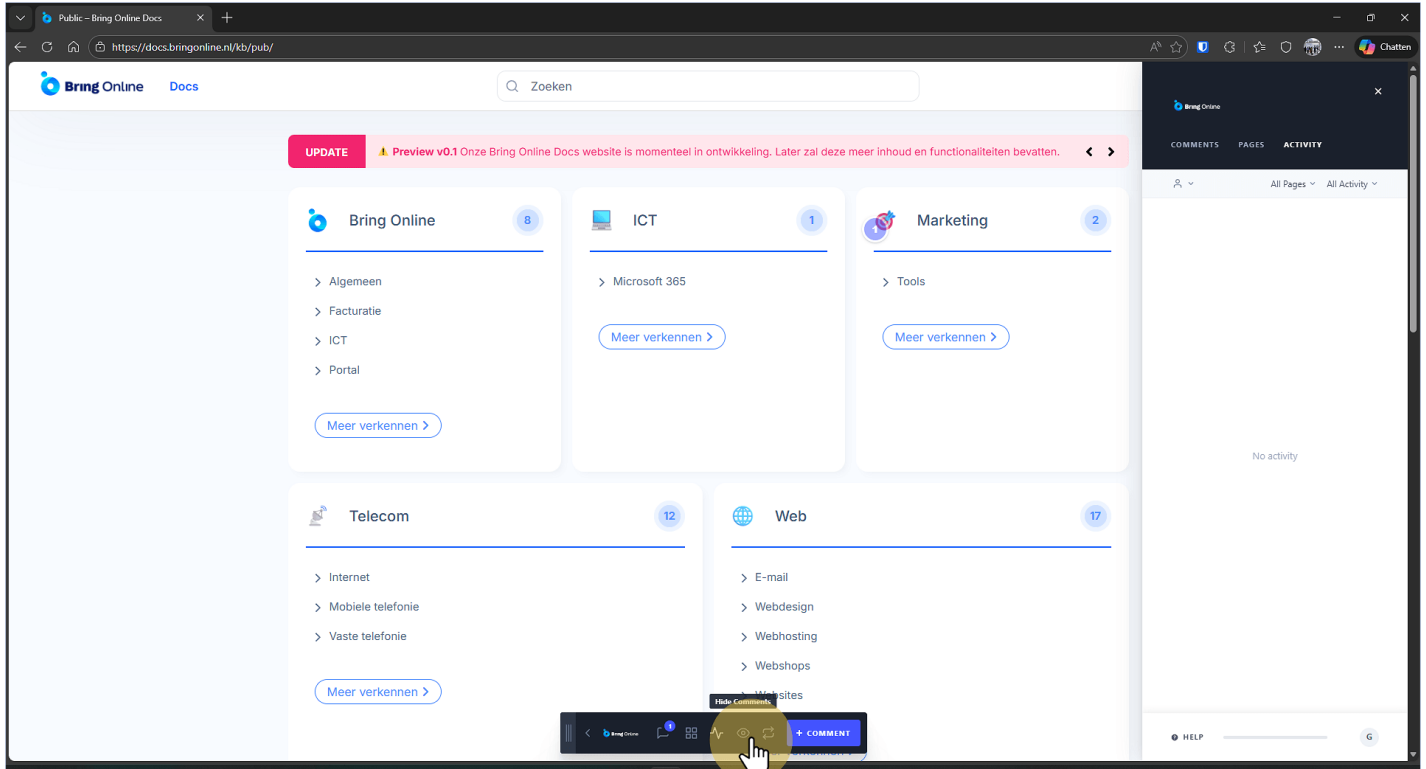


6.3 Bekijk de feedback op de desbetreffende pagina

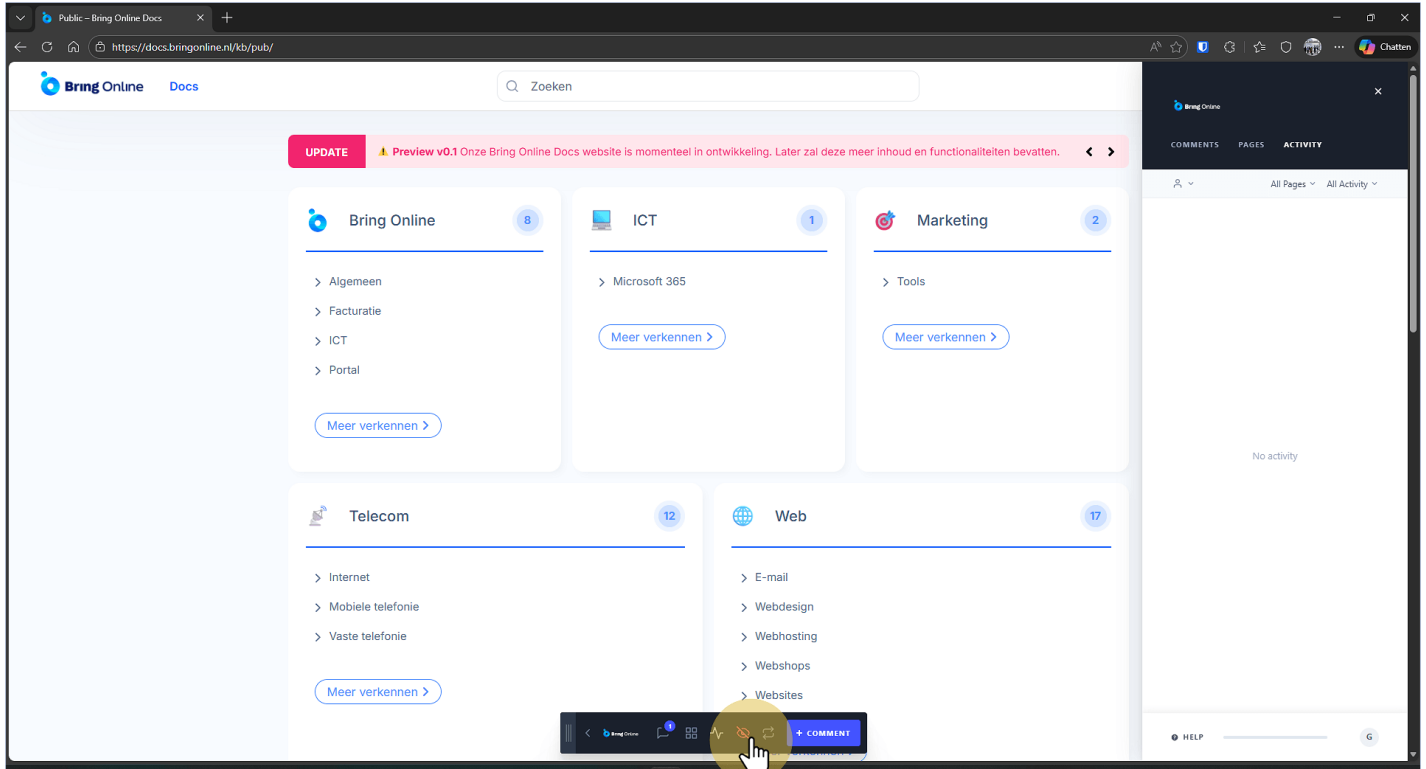
The screenshot displays the Bring Online knowledge base interface. At the top, there is a search bar and a 'Mijn Dashboard' link. A red notification banner at the top reads: 'UPDATE Preview v0.2 Brain (Bring Online AI) is live in BETA. Probeer Brain rechtsonder in de website.' Below this, the main content area is divided into several sections: 'Bring Online' (8 items), 'ICT' (1 item), 'Telecom' (12 items), and 'Web' (5 items). A yellow circular callout with a hand icon points to a notification icon in the top right corner of the main content area. A comment thread is visible on the right side, showing a comment from 'Gijs Habets' and a response from 'support@bringonline.nl'. The comment text includes: 'en een andere accentkleur', '2m Gijs Habets assigned support@bringonline.nl.', and 'Gijs Habets 1m support@bringonline.nl Ook het lettertype graag iets dikker'. Below the comment thread is a 'Leave a comment' form with an 'ADD COMMENT' button. At the bottom right, there is a small notification: 'Antwoord niet gevonden?'.

7 Feedback verbergen/weergeven

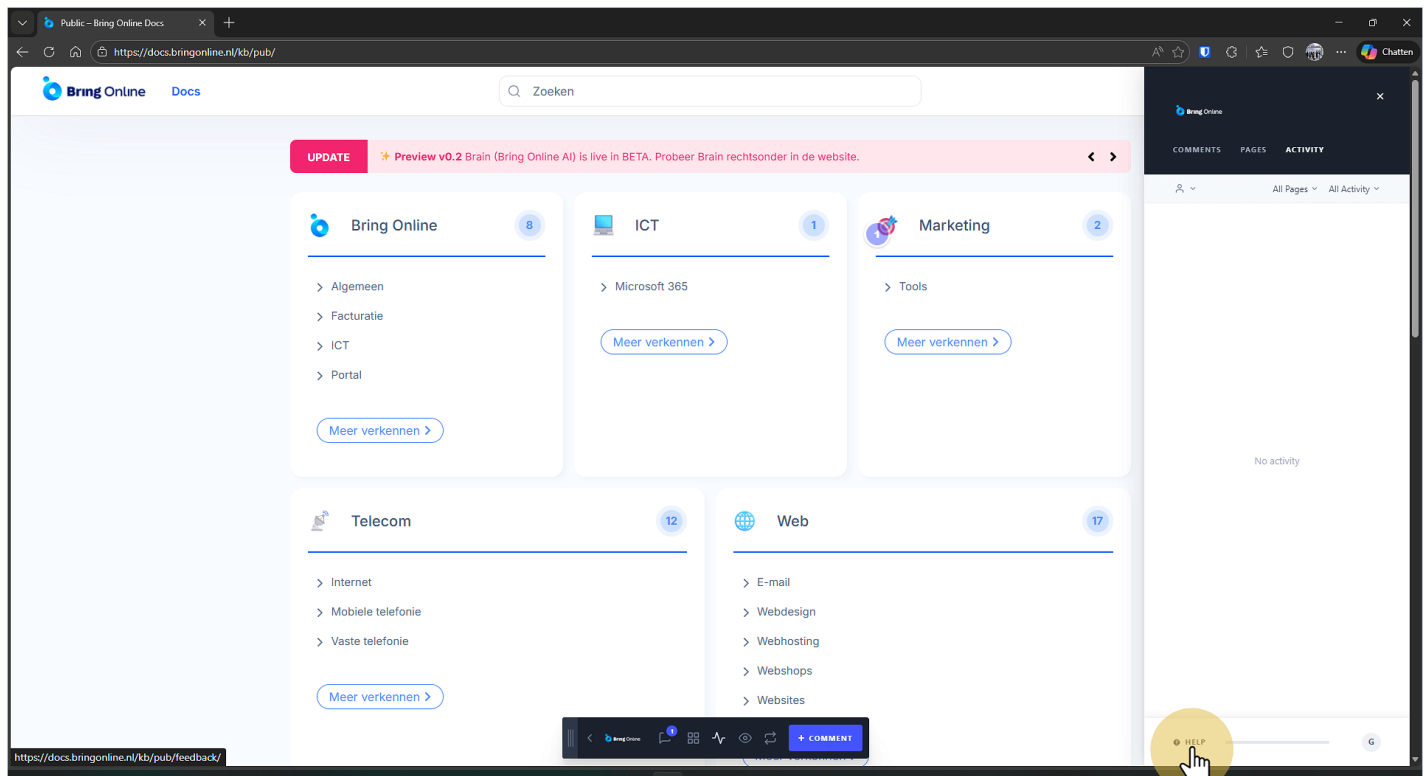
7.1 Klik op "Hide Comments" om de feedbackberichten op de website te verbergen



7.2 Klik op "Show Comments" om de feedbackberichten op de website weer te geven



8 Hulp nodig?



Kom je er niet uit of twijfel je waar je feedback moet plaatsen? Klik op "HELP" voor de online handleiding van Bring Online Feedback of neem contact met ons op via bringonline.nl/contact.